

DOBSON TELEPHONE COMPANY D/B/A

MCLOUD TELEPHONE COMPANY*

Local Exchange Tariff

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Service mark and trademark designations will not be listed hereafter in this tariff. However, the laws regarding service marks and trademarks are applicable.

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Service Marks/Trademarks:

Dobson Fiber

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APPROVED
PUD 2022-000054
NOVEMBER 22, 2022
DIRECTOR OF
PUBLIC UTILITY

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PUBLIC

LOCAL EXCHANGE SERVICE

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18-082

LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS

McCloud Telephone Company (the Company) provides telecommunications services in the areas certificated to the Company by the Oklahoma Corporation Commission (the Commission).

The Company provides one party service throughout its service areas in three exchanges according to an area coverage design approved by and financed with the Rural Electrification Administration, Washington, D.C.

Service Areas

<u>Exchange</u>	<u>(NPA-NXX)</u>	<u>Counties</u>	<u>Extended Area Service (EAS) Calling Area</u>
McCloud	405-964	Lincoln Pottawatomie	Newalla Exchange Stella Exchange
Newalla	405-391	Oklahoma Cleveland Pottawatomie Lincoln	McCloud Exchange, Stella Exchange, Oklahoma City Metro Dialing Area
Stella	405-386	Oklahoma Cleveland Pottawatomie	Newalla Exchange, McCloud Exchange, Oklahoma City Metro Dialing Area

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

A. The rates and charges listed in this section apply to the Local Exchange Service provided by the Company in its service area which is specified by the Company's exchange service area maps approved and on file with the Oklahoma Corporation Commission.

The telecommunications services described in this section are subject to the other rates, charges, rules and regulations of the Local Exchange Tariff in its current form or as it may be revised in the future.

B. The local exchange service rates and charges specified in this section are for basic local exchange service and facilities only. The rates for other ancillary services or facilities not specifically shown in this section are presented in other sections of this tariff.

C. Unless otherwise specified, the rates and charges quoted in this section are for a minimum period of one month, payable in advance and provide unlimited flat rate calling within the exchange area.

D. Local access trunks are required for local access connections terminating in, or for use with, customer-provided premises equipment with switching (Private Branch Exchange or PBX). For applicable trunk charges, see the Rotary/Key/PBX Service rates as shown in Part III, Page 5 of this section.

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates

¹²

<u>Exchange</u>	<u>1-Party</u>	
McLoud ³	\$19.00	(CR)
Newalla ³	\$26.60	
Stella ³	\$26.60	(CR)

¹ Pursuant to RM 930000090, Order No. 380024, Tone Dialing is part of basic service. The combined offering will be the standard service offering for basic service.

² Rates for Access Line Service do not include a charge for an instrument of other customer premises equipment.

³ The McLoud, Newalla and Stella exchanges are included in the Oklahoma City Wide Area Calling Plan (WACP). Additional rates may apply for Extended Area Service (EAS) and/or Wide Area Calling Plans (WACP). See the Expanded Calling Section of this tariff for the applicable rate additives or subtractives.

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EFFECTIVE JULY 1, 2021
SUBMISSION 202100015
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PUBLIC UTILITY

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Business Monthly Local Exchange Access Line Rates (1)(2)

<u>Exchange</u>	<u>1 -Party.</u>	<u>Rotary/Key/ PBX Service</u>	(CR)
McCloud (3)	\$20.75	(4)	
Newalla (3)	\$28.25	(4)	
Stella (3)	\$28.25	(4)	(CR)

NOTES:

- (1) Pursuant to RM 930000090, Order No. 380024, Tone Dialing is part of basic service. The combined offering will be the standard service offering for basic service.
- (2) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment
- (3) The McCloud, Newalla and Stella exchanges are included in the Oklahoma City Wide Area Calling Plan (WACP). Additional rates may apply for Extended Area Service (EAS) and/or Wide Area Calling Plans (WACP). See the Expanded Calling Section of this tariff for the applicable rate additives or subtractives.
- (4) The monthly rate for a rotary line, key system or PBX trunk reflects a \$0.50 additive to the monthly I-party business access line rate. See Section 5 for a description of Rotary/Multiline Hunt Service.

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LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

A. Applicability

1. Lifeline Service provides qualifying low-income consumers with a credit to be applied to supported voice telephony service or broadband Internet access service as defined in § B, below.
2. The qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount described in § D and § E, as applicable, below.
3. Customers shall not receive more than one Lifeline credit regardless of the number of residential voice telephony or broadband services or locations the customer receives service within the State of Oklahoma.
4. Lifeline Service shall not be available on a retroactive basis.

B. Designated Services Available to Lifeline Customers (1)

The following services shall be offered to eligible Lifeline customers:

1. Voice Telephony service:
 - a. that provide voice grade access to the public switched network or its functional equivalent;
 - b. minutes of use for local service provided at no additional charge to end users;
 - c. access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and
 - d. toll limitation services to qualifying low-income consumers as provided in 47 CFR §54.400.
2. Broadband Internet access service:
 - a. a mass-market retail service by wire or radio that provides the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up service, that meet the minimum service standard set forth in 47 CFR §54.408.

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.

(1) Lifeline service may not be disconnected for non-payment of toll charges.

LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

- a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or

(RT)(AT)

- b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size.

(RT)

2. In addition to meeting the qualifications provided in paragraphs a. through b. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.

Public Utility Division
201600129
Tariff Sheets Approval
per 165;55-5-10(c)

LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

D. Lifeline Credits for Lifeline Service On Non-Tribal Lands

Federal Lifeline Credit:

1. Until December 1, 2019, the support amount will be \$9.25 per month.
2. From December 1, 2019 until November 30, 2020, the support amount will be \$7.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
3. From December 1, 2020 until November 30, 2021, the support amount will be \$5.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
4. On December 1, 2021, standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in §54.408, will not be eligible for Lifeline support unless the Federal Communications Commission has previously determined otherwise.
5. Notwithstanding paragraph D.4. of this section, on December 1, 2021, the support amount for standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in 47 CFR §54.408, provided by the Company and the Company is the only Lifeline provider in a Census block will be \$5.25.

LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

E. Eligibility Requirements for Lifeline Service On Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.
 - a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or
 - b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
 - c. A customer who lives on Tribal lands is eligible for Lifeline service as a "qualifying low-income consumer" as defined by 47 CFR § 54.400(a) and as an "eligible resident of Tribal lands" as defined by 47 CFR § 54.400(e) if that customer meets the qualifications for Lifeline specified in paragraphs a. through b. above or if the customer, one or more of the customers dependents, or the

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LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

E. Eligibility Requirements for Lifeline Service On Tribal Lands (continued)

Customer's household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through c. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.
3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

F. Lifeline Credits for Lifeline Service On Tribal Lands

Federal Lifeline Credit:

1. Lifeline customers on Tribal Lands will receive the Federal Lifeline Credit set forth in paragraph D of this section; and
2. Additional federal Lifeline support of up to \$25 per month will be made available to qualifying eligible resident of Tribal lands.

G. Application of Lifeline discount amount:

1. The Company will first apply federal Lifeline credits described above to waive the federal End User Common Line charges for eligible voice telephony service provided to Lifeline customers. The Company will then apply any additional federal support amount to a qualifying low-income consumer's retail rate for the supported service and then charge the Lifeline customer the remaining balance, if any.

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Director of Public Utility
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LOCAL EXCHANGE SERVICE

IV. LIFELINE SERVICE

F. Lifeline Credits on Tribal Lands (Continued)

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2. If a customer indicates his eligibility to receive Lifeline credits as only one or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), 135% of the Federal Poverty Guidelines or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

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	<u>Monthly Credit</u> ⁽³⁾	
Federal Lifeline Credit:	\$9.25	CR

Additional Federal Credit to Residential Access Line
Necessary to reduce customer's bill to \$1.00 See footnote (4) below)

DT

- (3) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (4) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45.

Public Utility Division
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Competitive Service Filing

SERVICE CHARGES

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SERVICE CHARGES

I. GENERAL

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Telephone Company. They apply in addition to installation and construction charges made because unique costs are incurred in the provision of service.

A. Categories of Service Charges

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

1. Service Ordering Charge - work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Ordering Charge is applicable per access line or channel.

2. Line Connection Charge - work associated with the connection of the line extending from the serving central office to the customer's premises. It includes, but is not limited to, establishing or changing central office connections, cable cross connections, line transfers and connecting to a terminal or building terminal or moving the drop wire or protector block.

B. Rules

1. All registered terminal equipment and systems and inside wire may be directly connected to the telecommunications network as specified in, or authorized by, the Registration Program in Part 68 of the Federal Communications Commission's (FCC's) Regulations.

2. Customer Premises Inside Wire

a. The customer has the option of providing the inside wire and standard jacks (see Part C of this section for a definition of inside wire) on his premises himself, or contracting with a vendor qualified to provide the service.

SERVICE CHARGES

I. GENERAL (Continued)

B. Rules (Continued)

2. Customer Premises Inside Wire (Continued)

b. Customer premises inside wire, standard jacks, and equipment provided by the customer or his agent must be in accordance with the standards of the National Electric Code, the National Electric Safety Codes, Part 68 of the FCC Regulations, the equipment manufacturers and other applicable codes. The customer will save the Telephone Company harmless from any and all liability, claims, or damage suits arising out of the customer's provision or maintenance of inside wire.

3. Charges specified in this section do not apply to services furnished under concurrence provisions filed in Section 6 of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all interexchange private line services and channels and access services provided. Nonrecurring charges for these services are stated in other companies' tariffs, or as exceptions or additions to concurrent provisions in Section 6 of this tariff.

4. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.

5. Service charges are not applicable for:

a. Normal maintenance and repair of the Telephone Company's equipment and service.

b. Change or correction in name or billing address when there is not a change in responsibility.

c. The connection of telephone sets or other terminal equipment when no line connection work is required.

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SERVICE CHARGES

I. GENERAL (Continued)

C. Definitions

1. Customer Premises Inside Wire - all wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises Inside Wire is located on the customer's side of the Telephone Company's premises protector. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

2. Demarcation Point - the point of separation between customer provided and regulated Telephone Company facilities. The Network Interface is the normal demarcation residence or business, the Network Interface will be normally located on the exterior of the building. For other types of buildings, the Company will comply with the Rules and Regulations of the Oklahoma Corporation Commission in locating the Demarcation Point.

II. APPLICATION OF CHARGES

A. Service Ordering Charges - are applicable to:

1. Requests to establish an account for initial connection of service and subsequent requests for service, number and/or feature change, restoration of service at the customer's request and change in class of service. (An account is each service for which a separate access line is established.)

2. Connection of additional local exchange access lines, private lines, or detached access lines to an established service.

3. Change and transfer of service involving change in name and responsibility whether or not there is a lapse in service.

4. Restoration of service disconnected for nonpayment; such service will be restored upon payment of charges due.

SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

A. Service Ordering Charges - are applicable to:
(Continued)

5. Service ordered during a pending service order which cannot be included on the pending service order.

6. Additions, moves and changes of lines in the same building or in different buildings on the same premises.

B. Line Connection Charge

1. The line connection charge is applicable for work in the central office and for work done in providing or rearranging the drop wire or outdoor circuit between the serving central office and the customer's premises on the Telephone Company's side of the demarcation point as required in:

a. Connection or reconnection of local exchange access lines, local private lines, and detached access.

b. Transfer of lines or Telephone Company provided equipment from one building to another building.

c. A move of a customer's portable structure containing telephone service.

d. Transfer of lines from one premises to another in the same building, e.g. one apartment to another apartment, one office or suite of offices to another office or suite of offices.

e. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

f. Connecting each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customer's same premises.

SERVICE CHARGES

II. APPLICATIONS OF CHARGES (Continued)

B. Line Connection Charge (Continued)

1. The line connection charge is applicable for work in the central office and for work done in providing or rearranging the drop wire or outdoor circuit between the serving central office and the customer's premises on the Telephone Company's side of the demarcation point as required in: (Continued)

g. Rearrangements of each single span of aerial service drop wire or equivalent underground entrance facilities.

2. One Line Connection Charge is applicable for:

a. Each line connection or restoration and for each telephone number changed at the customer's request, including changes in number to provide trunk hunting. No charge is applicable for a number change initiated by the Telephone Company.

b. Each access line changed from rotary service to touchtone service.

3. When two or more segments of a local private line or detached access lines are bridged in the central office, one Line Connection Charge will apply for each line.

4. The Line Connection Charge does not apply:

a. When service and facilities are assumed prior to discontinuance and without lapse in service.

b. In the case of change in responsibility for payment for service.

c. Changes in services and facilities initiated by the Company.

SERVICE CHARGES

III. LINK UP AMERICA ASSISTANCE FOR INITIATING SERVICE

A. Applicability

The Link Up America Service Connection Program is a federally sponsored lifeline assistance program designed to make telephone service accessible to low-income residential households who are currently not on the public switched network. Through the program the Service Charge for the installation of the main residence access line, as described elsewhere in the Company's tariff, will be discounted at the rate of fifty percent, not to exceed \$30.00. The remaining portion of the Service Charge may, at the customer's option, be billed in equal increments over a four month period. The state-specific plan has been named Link Up Oklahoma.

B. Eligibility Requirements

The following requirements shall be used by the Company to determine the eligibility of a subscriber for Link Up Oklahoma assistance.

1. For federal income tax purposes, the applicant is not a dependent unless over sixty years of age.

2. The applicant must meet the requirements for eligibility for either Food Stamps, Aid to Families with Dependent Children, Medical Assistance or Supplemental Security Income. Additionally, persons who are eligible recipients of income assistance for Vocational Rehabilitation (including Aid to the Hearing Impaired) are also eligible for Link Up Oklahoma assistance.

Of the eligibility requirements listed above, item 1. will be certified by the applicant and item 2. will be state or Company certified.

SERVICE CHARGES

IV. SCHEDULE OF CHARGES (1) (2) (3)

	<u>Residence</u>	<u>Business</u>
A. Service Ordering	\$ 6.00	\$10.00
B. Line Connection per access line	\$15.00	\$20.00 (CR)

- (1) The Company offers to perform repair and maintenance work only during normal working hours from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. All repair and maintenance work performed at other than during normal hours at the customer's request shall be provided at the sole discretion of the Telephone Company at rates based on costs.
- (2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided. All line connection work requested at the same time for service on one premises will be covered by one service ordering charge.
- (3) Service charges may be required to be paid at the time of application for service.

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MAY 12 2000

Issued: March 2, 2000

Cause No. PUD 20-128

Effective May 12, 2000
**DIRECTOR OF
PUBLIC UTILITIES**

SERVICE CHARGES

V. TERMINATION CHARGE

When a customer cancels an order for service prior to the establishment of service, a termination charge may be applicable. The Termination Charge shall equal the costs incurred by the Company in designing, engineering, ordering and providing the service less disposal value.

VI. SERVICE MAINTENANCE CHARGES

In those instances where service difficulty or trouble results from the customer-provided or maintained inside wire, jacks and/or equipment, the customer is responsible for the payment of a Maintenance of Service Charge.

	Maintenance of Service Charge			
	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>	
	(1)	(2)	(3)	
First 30 minutes or fraction thereof	\$36.25	\$42.00	\$47.75	(CP)
Each additional 15 minutes or fraction thereof	\$13.75	\$16.50	\$19.25	

- (1) Schedule 1 applies to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.
- (2) Schedule 2 applies to work performed Monday through Friday, between 5:00 p.m. and 8:00 p.m. and all day Saturday at the customer's request.
- (3) Schedule 3 applies to work performed on Sundays and holidays at the customer's request.

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Issued: March 2, 2000

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MAY 12 2000
Effective: May 1, 2000
**DIRECTOR OF
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MCCLOUD TELEPHONE COMPANY

Local Exchange Tariff

SECTION 2

3rd Revised Page 10

Replacing 2nd Revised Page 10

SERVICE CHARGES

VII. RETURNED CHECK CHARGE

A charge will be made for each returned check or moneys not honored by a bank or depository.

Returned Check Charge

\$35.00

CR

SERVICE CHARGES

VII. REGULATORY ASSESSMENT RIDER

Definitions:

"Annual Assessment Fee" is the annual amount of Commission funding allocated to and collected through the telephone company pursuant to the annual appropriation legislation enacted by the Oklahoma Legislature related to funding for the Oklahoma Corporation Commission (17 O.S. §180.11)

"Monthly Customer Assessment Fee" is the monthly amount charged to customers for purposes of recovering the Annual Assessment Fee allocated to the telephone company.

Applicability:

This rider applies to each access line or equivalent and will be included as a part of the customer's bill total monthly charges. Upon notice to the telephone company each year by the Oklahoma Corporation Commission of the amount of the annual assessment fee, the telephone company shall determine the appropriate Monthly Customer Assessment Fee. The Monthly Customer Assessment Fee shall be determined as follows:

Computation: $RA = (A + O/URA) / (AMAL \times Y)$, where

RA = Rider amount

A = Annual assessment amount as billed by the Commission pursuant to OAC 165:5-3

O/URA= Over/Under Recovery Amount determined by subtracting the total amount of the assessment collected pursuant to the above formula for the previous July 1 through June 30 period from the total Commission assessment for that fiscal year period.

AMAL = Estimated Average Monthly Access Lines

Y = Number of months in assessment time period (Y=9 for the fiscal period October 1, 1993 through June 30, 1994, Y=12 for succeeding fiscal periods).

SERVICE CHARGES

VII. REGULATORY ASSESSMENT RIDER (Continued)

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer' bills.

The Annual Assessment Fee Account shall be a balance sheet account in which shall be recorded the annual Assessment Fee allocated to the telephone Company during any given Oklahoma State Fiscal Year.

As revenues are collected from the customers, the Annual Assessment Fee Account shall be credited.

Any over or under recovered balance remaining in the Annual Assessment Fee account as of the end of the Oklahoma State Fiscal Year shall be carried forward for recovery in the ensuing State Fiscal Year.

SERVICE CHARGES

VIII. TELECOMMUNICATIONS RELAY SERVICE (TRS)

- A. TRS are telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communications services by wire or radio. TRS includes services that enable communications between the user of a Text Telephone (TT) or other non voice terminal device and an individual who does not use such a device. TRS facilities are equipped with specialized equipment and staffed by communications assistants (CAs) who relay conversation between people who use text telephones and people who use traditional telephones. Unless otherwise required by law, CAs shall not disclose the content of any relayed conversation.
- B. TRS shall be accessible by dialing a toll-free number that shall be published within the Telephone Company's white page directories.
- C. The completed call shall be rated as a call from the originating telephone number to the terminating telephone number without regard to the actual routing of the call through the TRS operator center.

II. Application of Fee

The Company will assess an amount on each access line equal to the proportionate amount of the total intrastate cost to provide TRS in accordance with the Federal law and FCC rules. The total intrastate cost to provide TRS will be established by contract and under the oversight of the Oklahoma Corporation Commission. The total intrastate cost to provide TRS will be adjusted on an annual basis to account for any over-or under-recovery of costs incurred in the prior year for provision of TRS.

Cause No. PUD 930001568 Order No. 377145 Effective Date: 11-01-93

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NOV 01 1993
DIRECTOR
PUBLISHED

SERVICE CHARGES

VIII. TELECOMMUNICATIONS RELAY SERVICE (TRS) (Continued)

The amount per access line will be uniform for all local exchange companies (LEC) and shall be derived using the following formula:

$$\frac{\text{Total TRS Contract Cost +/- over- or under-recovery}}{\text{Total LEC Access Lines}} \div 12$$

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customers' bills. The current year's monthly fees are specified in the fee list of Southwestern Bell Telephone Company's Telecommunication Relay Service. The telephone company concurs with the fee contained in Southwestern Bell Telephone Company's Telecommunications Relay Service Fee list, which may be modified from time to time.

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SERVICE CHARGES

X. Link Up America Assistance for Initiating Service (Continued)

Reserve for future use

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Public Utility Division
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Tariff Sheets Approval
per 165:55-5-10(c)

SERVICE CHARGES

X. Link Up America Assistance for Initiating Service (Continued)

D. Link Up America – On Tribal Lands

1. The Link Up America on Tribal Lands program is available to eligible applicants who certify residence on tribal lands as defined in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v). ⁽¹⁾

2. The applicant or customer seeking to obtain Link Up Service on Tribal Lands credits must demonstrate their current eligibility for Lifeline on Tribal Lands as defined elsewhere in this tariff.
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(RT)

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(RT)

3. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60 years of age.
4. The applicant must also certify agreement to notify the Company if the applicant no longer participates in the program or programs described in paragraph 2, above, for which the Applicant certified their participation in.
5. The service installation charge, as described elsewhere in this tariff, will be a 100% reduction up to \$100.00, including any facilities based charges associated with the extension of lines or construction of facilities needed to initiate service.
6. The discount will not apply to charges for facilities or equipment on the customer side of the demarcation point.

(1) The Company shall have no responsibility for the certification of applicant's or customer's eligibility.

Public Utility Division
201600129
Tariff Sheets Approval
per 165:55-5-10(c)

X. Tariff for Recovery of Oklahoma Universal Service Fund Contributions From Customers

A. General regulations

1. Contributions to the OUSF are established by Order of the Oklahoma Corporation Commission. (RT)
2. Pursuant to 17 O.S. §139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
3. Recovery shall be accomplished as described below. (CT)
4. Recovery shall be based on the same factor as is used for contribution purposes. (CT)

B. OUSF Recovery Factor

(RT)

1. Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under-recovery from retail customers.
2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.
3. The resulting OUSF recovery amounts are not revenues for the Company, and therefore, are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fee, or assessments in the customer's bill.
4. If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be stated separately in the customer's monthly bill.
5. Records shall be kept by the company which reflects the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission, upon request, along with any changes to the OUSF Recovery Charge.

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NOV 1 2021
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PUBLIC UTILITY

5. Records shall be kept by the company which reflects the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission, upon request, along with any changes to the OUSF Recovery Charge.

C. Changes in the OUSF Recovery Charge

1. Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement Price List page reflecting the revised OUSF Recovery Charge shall be included with the notification letter. (AT)
2. Notification of changes to the OUSF Recovery Charge shall be made at least 1 day before effective date of change.
3. The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.
4. If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page, which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Director of the Public Utility Division, backup information and documentation is to be made available upon request. (AT)
5. Revisions for over-recovery and/or under-recovery shall be made as necessary to attempt to minimize over/under recovery from customer or pursuant to any change of the OUSF contribution factor.

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SERVICE CHARGES

XI. CREDIT OR DEBIT CARD CONVENIENCE FEE

If a customer opts to have a Telephone Company Customer Service Representative perform a manual credit or debit card, transaction a \$3.00 convenience fee will be assessed. Customers will be informed of the convenience fee amount before the payment is authorized. This fee is in addition to any charges, taxes, fees and assessments on the customer's telephone bill.

MCLOUD TELEPHONE COMPANY
PRICE LIST
EFFECTIVE: October 1, 2021 (CT)

Oklahoma Universal Service Fund Recovery Factor

Recovery Factor.....\$1.14 per connection **CR** (CT)

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES

A. Applications

Special charges in the form of installation and/or construction charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates, because of the sporadic or occasional nature of the service or because an unusual investment or expense arises, as in the following examples:

1. Conditions require or the customer requests the provision of special equipment or unusual or nonstandard methods of plant construction, installation or maintenance or a move of Company facilities.

2. The customer's location requires the use of costly private right-of-way.

3. The proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

B. Customer Requirements

1. Temporary Construction - The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

2. The Company shall retain title to all plant constructed, as specified within this Tariff, provided wholly or partially at a customer's expense.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES (Continued)

B. Customer Requirements (Continued)

3. When attachments are made to poles of other companies, instead of providing construction for which the customer would be charged under the provisions of this section, the customer shall pay the Company's cost for such attachments.

4. The customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

II. LINE EXTENSIONS

A. Conditions For Line Extension Charges

New extensions or reinforcing of existing line facilities required for furnishing exchange access arrangements associated with the service offered by the Telephone Company outside the base rate area will be constructed under the following conditions, when application is by an individual customer for service of a permanent nature:

1. An allowance of one-quarter mile, route measurement, per applicant will be made for such extensions without the application of a construction charge.

2. Where construction is required in excess of the allowance stated in Paragraph (1) above, applicants for service are required to pay a construction charge for all reasonable costs in excess of the free allowance. Additional charges may be applicable where natural or other barriers are encountered which require undue circuitous routing or abnormal costs incurred by the Company.

3. Nothing in these rules shall prohibit the Company from making extensions in compliance with Rural Electrification Administration (REA) rules or the terms and conditions contained in any loan documents.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

II. LINE EXTENSIONS (Continued)

B. Rules for Line Extension Charges

1. All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Company to the applicant.

2. The Company will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.

3. The construction charge for line extensions is apportioned equally among all applicants of a group.

4. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Company's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Section 7, General Rules and Regulations, Part III, paragraph F on Deposits.

5. Payments for line construction are not refundable, and no credit will be allowed for future installations on line extensions constructed under the above regulations.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

II. LINE EXTENSIONS (Continued)

C. Poles on Private Property

The Company will provide the poles on private property which are used in serving an individual customer at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer, in excess of those deemed necessary by the Company, will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Company.

D. Provisions of Private Right-of-Way

The Company's obligation to provide service through line extension depends entirely on its ability to secure, retain and maintain suitable rights-of-ways without incurring unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private rights-of-way as needed. Any and all private rights-of-way permit requirements and any and all associated costs will be the responsibility of the applicant and must be furnished before a plant extension project begins.

III. SPECIAL CONSTRUCTION

A. Construction on Private Property

1. The Company will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.

2. If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the applicant may be required to pay the costs over and above the costs applicable for a normal installation.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

A. Construction on Private Property (Continued)

3. The customer will provide the Company upon request and without charge written permission for the placement of the Company's facilities on his property.

4. The customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

B. Temporary Service

Where plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

C. Service Provided to Movable Premises

1. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The customer shall place, own and maintain the pole. However, if the customer elects, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.

2. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

D. Service to Residential and Commercial Developments

The construction charges, allowances and provisions previously specified in this section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential and commercial real estate development which in the Company's opinion are of a promotional or speculative nature, the Company will require a Surety Bond, bank letter of credit or cash deposit to be made prior to the start of construction in the manner described below.

1. The Telephone Company may require a Developer desiring an extension to a prospective real estate subdivision, to post a Surety Bond, bank letter of credit or make a cash deposit (at the option of the Developer) equal to the estimated total costs of the project before construction of the extension is commenced. Total cost of construction shall not include drops to individual users off the telephone distribution facilities. In the event the Developer chooses to post a Surety Bond, there shall be added to the principal amount of the Surety Bond, an amount equal to the most recent average embedded debt cost of the Telephone Company on file with the Oklahoma Corporation Commission.

At least annually for a period of five (5) years, the Telephone Company shall give the Developer a credit equal to the percentage which the number of installations made in said twelve (12) month period bears to seventy-five percent (75%) of the total number of installations contemplated by the Developer and the Telephone Company for the completed subdivision. The credit referred to herein in the case of a deposit shall be returned to the Developer annually; with respect to a bank letter of credit or Surety Bond posted by the Developer, the credit shall be in the form of an annual reduction of the face amount of the Surety Bond posted. Upon the Developer receiving the applicable credit for each installation as set forth herein, the Telephone Company shall release, or cause to be released, the obligation of the Developer and the Surety, if a Surety Bond was posted.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

**D. Service to Residential and Commercial Developments
(Continued)**

1. (Continued)

However, if within five (5) years from the date of the Surety Bond or cash deposit, the proposed development area has not been developed in a sufficient amount for the Developer to receive credit for the total cost of extension to the development as agreed upon, then the Developer shall be obligated to pay to the Telephone Company the total construction costs reduced by all credits previously allowed. In the event that said amount is not paid within sixty (60) days of the date due, and a Surety Bond has been posted, the Telephone Company may declare a default and shall have the right to call upon the Surety for payment of the remaining unpaid amount due.

In the event of a dispute over the circumstances requiring the posting of a Surety Bond or cash deposit, the reasonableness of the face amount of such Bond or cash deposit, the Telephone Company or the Developer may apply to the Commission for an appropriate Order.

2. The applicant for telephone service to a development is required to provide the Company at his own expense the necessary easements on the proposed development for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

E. Underground Service Connections

When a customer requests that underground service connections be installed initially instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the customer subsequently requests that facilities be placed underground, the following regulations apply:

1. The customer shall pay the cost of constructing and maintaining underground conduits which will be built according to Company specifications.

2. Any ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

3. If a customer requests that cable be installed in a trench, the trench shall be constructed and back filled under the Company's supervision at the customer's expense.

4. The Company will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit, but will repair or replace cable in conduit or trench necessitated by damage caused by the customer or his representatives, only at the customer's expense.

5. The Company may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time for normal replacement, the Company will make such replacement at the expense of the customer.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS

A. General

If a customer's requirements cannot be met with the regularly offered service arrangements, the Company will provide where practical special service arrangements at charges equal to the estimated cost of furnishing such facilities on the condition that the provision of such arrangements are not detrimental to any other services furnished under the Company's tariffs.

B. Rates and Charges

1. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangement.

2. Estimated cost consists of an estimate of the total cost to the Company of providing the special service arrangement may include the following:

- a. Cost of Maintenance
- b. Cost of operation
- c. Depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value.
- d. General administration expenses, including taxes on the basis of average charges for these items.
- e. Any other item of expense associated with the particular special service arrangement.
- f. An amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (continued)

B. Rates and Charges (Continued)

3. The estimated installed cost described above includes the cost of equipment and materials provided or, used plus estimated labor costs, including the cost of installation, engineering, supervision, transportation, rights-of-way, in addition to other items chargeable to the capital accounts.

4. Special service arrangement rates are subject to review depending on changing costs.

5. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply.

6. The following rate treatments may be used in connection with charges for special service arrangements.

a. Monthly rental and termination agreement with or without an installation charge.

b. Monthly rental with or without an installation charge.

c. Installation charge only.

V. OTHER REGULATIONS

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, as they now exist, and any revisions, additions or supplements which may be made in the future.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

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CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS

Terminal equipment, inside wiring and communications systems may be connected at the customer's premises to telecommunications services furnished by the Telephone Company in accordance with the provisions of this section. Telecommunications services include local exchange service, Long Distance Message Telecommunications Service (LDMTS), Wide Area Telecommunications Service (WATS), and Access Service.

A. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any terminal equipment, inside wiring, or communications systems. No combinations of terminal equipment or communications systems shall require change in or alteration of the Telephone Company's equipment or services, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Telephone Company that terminal equipment or communications systems are causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to correct the problem.

2. Service Charges

a. In those cases where the service difficulty results from the use of terminal equipment, inside wiring or a communications system, the customer shall be responsible for the payment of a Service Maintenance Charge as shown in Section 2 of this tariff.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

A. Responsibility of the Customer (Continued)

2. Service Charges (Continued)

b. If customer-provided premises wiring or communications systems fails acceptance tests monitored by, or participated in by, the Telephone Company as provided in Section 68.215 of the Federal Communications Commission's (FCC's) Code, and/or if the wiring has been shown to be not in conformance with the information provided in the affidavit as specified in Section 68.215, and/or if the wiring has caused harm to the network, the customer shall agree to pay the Telephone Company an amount based on the costs of activities performed by its employees.

3. The customer shall provide all electrical power necessary for the operation of terminal equipment, communications systems and associated wiring to the point of interconnection with the telephone network.

4. Customers providing their own premises equipment shall reimburse the Telephone Company for the cost of damages or changes requested by the customer to facilities or equipment of the Telephone Company caused by the negligence or willful act of the customer or resulting from improper use of Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

B. Responsibility of the Telephone Company

1. The Telephone Company shall not be responsible for the installation, operation or maintenance of any terminal equipment, inside wiring or communications system. Telecommunications services are not represented as adapted to the use of terminal equipment or communications systems. Where terminal equipment or communications systems are used with telecommunications services, the responsibility of the Telephone Company shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such services. Subject to this responsibility, the Telephone Company shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by terminal equipment or communications systems, or (3) address signaling where such signaling is performed by signaling equipment.

2. The Telephone Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with telecommunications services.

3. The Telephone Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with part 68 of the FCC Rules. If such changes can be reasonably expected to render any customer's premises equipment incompatible with telecommunications services, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

C. Liability of the Telephone Company

1. The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of service, arising from or in connection with the use of customer-provided premises equipment and not caused solely by the negligence of the Company.

2. The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided premises equipment.

D. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services under the following conditions:

1. all parties being recorded or monitored must hear a beep tone at regular intervals, or

2. all parties to the conversation must give their prior consent to the recording of the conversation. The prior consent must be obtained in writing, or be part of and obtained at the start of the call by the recording party. The voice recording equipment shall be so arranged that it can be connected and disconnected from telecommunications services or switched on and off by the user. Exemptions to these provisions do exist under certain restrictions for commercial broadcast licensees, emergency reporting systems and law enforcement authorities.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

I. GENERAL PROVISIONS (Continued)

B. Violation of Regulations

When any premises equipment is used with telecommunications services in violation of any of the provisions in this section, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and its employees and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises equipment or correct the violation and shall confirm in writing to the Telephone Company within 10 days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use, to correct the violation or to give the required written confirmation to the Telephone Company within the allotted time shall result in suspension of the customer's service until such time as the customer complies with this provision of the tariff.

II. CONNECTIONS OF REGISTERED EQUIPMENT

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Registered terminal equipment, protective circuitry, and communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the FCC Rules, Part I, of the section preceding and the following:

1. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules are continually satisfied.

The Telephone Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (Continued)

2. The customer shall not connect registered equipment to a Telephone Company line if:

a. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable ringer equivalence as determined by the Telephone Company, or

b. the ringer type is not a ringer type designated by the Telephone Company, as suitable for that particular line.

3. Unless the FCC grants a specific waiver or the equipment is located in hazardous or inaccessible locations (the exception described in Part II Paragraph A.4. following), all connections of registered equipment to Telephone Company-provided services shall be made through FCC registered standard jacks. However, in the case of registered communications systems, standard jacks may be wired in a nonstandard manner if wired in such a manner as to prevent hazard, damage, malfunction or degradation of service.

4. The required use of standard jacks is waived for registered equipment which is located in hazardous or inaccessible locations.

B. Premises Wiring Associated With Registered Communications Systems

Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the Telephone Company point of interconnection located at the customer's premises and not within an equipment housing.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

B. Premises Wiring Associated With Registered Communications Systems (Continued)

1. Fully-protected premises wiring is premises wiring which is either:

a. No greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

b. A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used as substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the FCC Rules.

d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

2. Protected premises wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Telephone Company's facilities.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

B. Premises Wiring Associated With Registered Communications Systems (Continued)

3. Unprotected premises wiring is all other premises wiring. Customers who intend to connect premises wiring other than fully-protected premises wiring to the telephone network shall give advance notice to the Telephone Company and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the Federal Communications Commission.

4. The Telephone Company may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following conditions are present:

a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.

b. A failure has occurred during acceptance testing for imbalance.

c. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68.

5. In addition, the Telephone Company may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

II. CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

C. Connections Involving National Defense and Security

In certain cases, Part 68 of the FCC Rules permits the connection of unregistered terminal equipment or communications systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Telephone Company that:

1. the connection is required in the interest of national defense and security;

2. the equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Telephone Company employees; and

3. the work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

**III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS**

A. Direct Connections

Grandfathered terminal equipment and communications systems, including protective circuitry, may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules, subject to the following conditions:

1. The customer shall notify the Telephone Company when such grandfathered terminal equipment or communications systems are to be connected and shall notify the Telephone Company when such grandfathered terminal equipment or communications systems are to be permanently disconnected. Such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment.

2. All such connections are made through FCC registered standard jacks.

3. All such connections shall comply with the minimum protection criteria set forth in Part 68.

4. Premises wiring shall conform to Part 68 of the FCC Rules.

5. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

6. Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:

a. equipment to be added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Telephone Company tariffs, and

b. such additions comply with the provisions of Part III Paragraph A.1. through 5. preceding.

**III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)**

A. Direct Connections (Continued)

7. Additions of registered equipment to grandfathered communications systems are subject to the provisions of Part II preceding.

B. Connections Through Grandfathered Connecting Arrangements

1. Grandfathered connections of terminal equipment and communications systems (as defined in Section 8 of the tariff) may remain connected and may be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the FCC Rules.

2. All terminal equipment and communications systems must comply with the following minimum protection criteria:

a. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the equipment to the Telephone Company point of interconnection located on the customer's premises will be specified for each customer location, but in no case shall it exceed one milliwatt.

b. To protect other services, it is necessary that the signal which is applied by the equipment to the Telephone Company point of interconnection located on the customer's premises comply with the limits specified in Part 68 of the FCC Rules.

CONNECTIONS OF CUSTOMER-PROVIDED PREMISES EQUIPMENT

**III . CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)**

**C. Modifications To Systems and Installations Involving
Unregistered Equipment Are Covered As Follows:**

The use of other than fully-protected premises wiring is considered a modification under Part 68 of the FCC Rules. As an exception to the general requirement that no modification is permitted to unregistered equipment whose use is permitted under Part 68, certain modifications are authorized by Part 68. Other than fully-protected premises wiring may be used if it is qualified in accordance with the procedures and requirements specified in Part 68.

Existing separate, indentifiable and discrete protective apparatus may be removed, or replaced with apparatus of lesser protective function, provided that any premises wiring to which the telephone network is thereby exposed conforms to FCC requirements. Minor modifications to existing unregistered equipment are authorized to facilitate installation of premises wiring, so long as they are performed under the responsible supervision and control of a person who complies with the FCC requirements.

**IV. CONNECTIONS OF EQUIPMENT NOT SUBJECT TO PART 68 OF THE
FCC RULES**

Terminal equipment and communications systems not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to October 17, 1977, requiring the use of a network control signaling unit and connecting arrangement, or customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

The terminal equipment and communications systems must comply with the minimum protection criteria set forth in Part 68 of the FCC Rules.

MISCELLANEOUS SERVICES

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Cause No. PUD 200400033

Effective pursuant to OAC 165:55-5-10(b)(8)

MICLOUD TELEPHONE COMPANY

Local Exchange Tariff

SECTION 5

2nd Revised Page 1.1

Replacing 1st Revised Page 1.1

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DIRECTOR OF

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Issued: 01-21-04

Effective pursuant to OAC 165:55-5-10(c)
McLOUD TELEPHONE COMPANY
Local Exchange Tariff

SECTION 5
1st Revised Page 2
Replacing Original Page 2

MISCELLANEOUS SERVICES

(RT)

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(RT)(DR)

Public Utility Division
201300146
Tariff Sheets Approved
per 165:55-5-10(c)

Issued: July 26, 2013

Effective: July 27, 2013

MISCELLANEOUS SERVICES

(RT)

(RT)

B. Local Assistance

1. Where a customer requests assistance in the placing or billing of local calls, the customer shall be charged the following rate:

\$1.20

Per request

2. Service Charges for Local Assistance are not applicable to calls placed from customers whose physical, visual, mental, or reading handicaps prevent them from dialing the call. The method of exemption shall be via the completion of an exception form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

Public Utility Division
201300146
Tariff Sheets Approved
per 165:55-5-10(c)
Issued: July 26, 2013

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MISCELLANEOUS SERVICES

II. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining directory information within the Telephone Company's exchanges or in the same Long Distance Numbering Plan Area.

2. A customer request for directory assistance is any call to a directory assistance attendant.

3. Customers receive a monthly call allowance of three (3) calls per line to the directory assistance attendant on a direct dial basis without additional charge. Customers with Centrex service served by switching equipment located on Telephone Company premises receive a monthly call allowance of three (3) calls for each group of six main stations within a system, or fraction thereof, to a directory assistance attendant on a direct dial basis without additional charge. Customers with Centrex Dormitory Service served by switching equipment located on Telephone Company premises receive a monthly call allowance of three (3) calls per main dormitory station to a directory assistance attendant on a direct dial basis without additional charge. There are no allowances for Directory Assistance Calls from Customer-Owned Pay Telephone Service or Company-owned pay telephones.

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4. The monthly directory assistance call allowance is not transferable between separate accounts of the same customer. No credit will be given for any unused portion of the monthly call allowance, requests for telephone numbers that are nonpublished or not otherwise found in the telephone directory.

5. A maximum of two telephone numbers may be requested per call to a directory assistance attendant.

6. Charges for Directory Assistance Service are not applicable to calls from customers whose physical, visual, mental or reading disabilities prevent them from using the telephone directory. The method of exempting those disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. The exemption for disabled customers includes sent paid calls from the customers' local exchange service and calls billed to the customers' telephone company credit card. Third-number billing of Directory Assistance calls to the disabled customers' local exchange service are not exempt.

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NOV 6 2003

**DIRECTOR OF
PUBLIC UTILITIES**

Cause: PUD 200200063
Order No.: 482350
Effective: November 6, 2003

MISCELLANEOUS SERVICES

II. DIRECTORY ASSISTANCE SERVICE (Continued)

A. General (Continued)

7. Charges for Directory Assistance Service are not applicable to calls placed from a hospital which has as its principal undertaking the in-patient medical or surgical care of sick or disabled persons.

B. Rates

1. For customer direct dialed sent-paid calls to a directory assistance attendant in excess of the monthly allowance or for directory assistance calls, a charge of \$.45 per call is applicable.

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2. For all customer requests for directory assistance which are placed to a directory assistance attendant via an operator, a charge of \$.50 per call is applicable.

C. Directory Assistance Call Completion

1. General

- a. Where facilities permit, Directory Assistance Call Completion (DACC) is a service that gives customers the option of having their local calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.
- b. The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion of the call, or alternately billed by using a telecommunications company calling card, billing to a third number, or collect.
- c. Business customers may obtain, at no charge, a screening feature that provides DACC only on an alternately-billed basis from the customer's telephone.

Cause: PUD 200200063
Order No.: 482350
Effective: November 6, 2003

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MISCELLANEOUS SERVICES

II. DIRECTORY ASSISTANCE SERVICE (Continued)

C. Directory Assistance Call Completion (Continued)

2. Description of Service

a. Fully-Automated DACC

The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-tone telephone when prompted by the DACC announcement.

b. Semi-Automated DACC

The customer receives the requested directory number and requests the operator to complete the call to the requested number.

c. Person-to-Person DACC

The customer receives the requested directory number and requests the operator to complete the call to a specified person.

3. Call Allowance

There is no DACC call allowance, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Paragraph 1.3.

4. Exemptions

- a.** For local calls, DACC charges do not apply to calls placed by those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory as defined in Paragraph 1.6.

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FEB 25 1999

Cause: PUD 950000065
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Effective: February 25, 1999

**DIRECTOR OF
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MISCELLANEOUS SERVICES

II. DIRECTORY ASSISTANCE SERVICE (Continued)

C. Directory Assistance Call Completion (Continued)

5. Rates

- a. DACC rates are in addition to the Directory Assistance rate, or local message rate, if applicable.
- b. Calls placed from Company-owned pay telephones will be charged the current local message rate, plus the appropriate DACC rate as follows:

<u>Directory Assistance Call Completion</u>	<u>Rate</u>
---------------------------------------------	-------------

Fully-Automated DACC

Sent-Paid Pay Telephones	\$0.25 (1)
Sent-Paid Non-Pay Telephones	\$0.25 (2)
Telecommunications Company	
Calling Card	(3)
Collect, or Bill to Third Number	(4)

Semi-Automatic DACC

Sent-Paid	(4)
Telecommunications Company	
Calling Card	(3)
Collect, or Bill to Third Number	(4)

Person-to-Person DACC	(5)
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- (1) This rate applies only to local sent-paid calls placed from pay telephones.
- (2) For Hotel/Motel class of service, this applies only to local sent-paid calls.

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MISCELLANEOUS SERVICES

II. DIRECTORY ASSISTANCE SERVICE (Continued)

C. Directory Assistance Call Completion (Continued)

5. Rates (Continued)

- (3) Apply the Dial Calling Card Station-to-Station Service charge found elsewhere in the Company's Tariff.
- (4) Apply the Operator Station-to-Station Service charge found elsewhere in the Company's Tariff.
- (5) Apply the Person-to-Person charge found elsewhere in the Company's Tariff.

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FEB 25 1999

Cause: PUD 950000065
Order No.: 430424
Effective: February 25, 1999

**DIRECTOR OF
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MISCELLANEOUS SERVICES

III. DIRECTORY LISTINGS

A. General

These regulations apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section.

1. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service and does not contemplate the special arrangements of names.

2. The Company has the right to limit the length of any listing in the directory to one line by the use of abbreviations if they clarify the listing or the identification of the customer is not impaired.

3. A listing must conform to the Company's specifications with respect to its directories.

4. Listings are regularly provided in connection with all classes of exchange service except public telephone service. A listing may be omitted from the directory upon request of a customer in writing under the conditions specified in Nonpublished Service. Refer to Paragraph E following for additional regulations on nonpublished directory listings.

5. The length of the contract period for extra directory listings where the listing actually appears in the directory is the directory period, unless the main contract is canceled prior to the end of the period. When the listing appears on information records only, the contract is for one month.

MISCELLANEOUS SERVICES

III. DIRECTORY LISTINGS (Continued)

B. Primary Listings

When two or more access lines or trunks are consecutively assigned, the first number of the group is considered the primary listing. Where two or more access lines or trunks are not consecutively assigned, a primary listing may be made for each line.

C. Extra Listings

1. Usually all extra listings assigned must use the same address and telephone number as the primary listing except for alternate listings; however, when the Company considers it necessary to facilitate directory usage, it may permit listings under a different address from the primary listing while using the telephone number of the primary listing.

2. In connection with service provided at hotels, motels, retirement homes, or boarding houses, extra listings may be provided in the names of permanent guests or tenants at that location, provided approval is obtained from the hotel or motel involved, without issuing a separate bill.

3. At the customer's option, extra listings may be obtained when a directory is published or between issues of directories; then the listings appear on information records only. Charges for extra listings date from the time the listings are posted on information records.

4. Business

Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

MISCELLANEOUS SERVICES

III. DIRECTORY LISTINGS (Continued)

C. Extra Listings (Continued)

5. Residence

Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

6. Special types of extra listings may include: duplicate listings, alternate listings, indented listings, captioned listings, reference listings, and foreign listings.

D. Nonpublished Service

1. A listing is nonpublished when a customer requests that no listing be placed in the Company's directories and information records. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to save the Company harmless from any damages which might result because of the nonpublished listing and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the nonpublished listings.

2. The Company is not liable for damages arising from publishing the telephone number of a nonpublished service in the telephone directory, refusing to disclose a nonpublished telephone number upon request, or disclosing the telephone number of any person. If such numbers should be published in the telephone directory, the Company's liability is limited to a refund of the monthly charges applicable for nonpublished service.

3. A customer residing in an E911 Service district forfeits the privacy afforded by Nonpublished Service to the extent that the customer's name, telephone number, and the address associated with the customer's service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS (Continued)

D. Nonpublished Service

4. When a call is placed from a nonpublished telephone number, the nonpublished number may be disclosed if the called party has equipment that will display Calling Party Number. Calling Party Delivery Blocking (CNDB) on a per call basis is offered at no charge to those customers who have a nonpublished number in areas where the CPN disclosure is possible. Customers receiving CNDB blocking on a per call basis assume all responsibility for and may prevent the display of their CPN by activating CNDB blocking. CNDB on a per line basis is available for the approved monthly charge.

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E. Rates

Monthly Rates

Primary Listings	No Charge	
Extra Listings	\$0.75	
Nonpublished Service, each	\$2.00	CR

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MISCELLANEOUS SERVICES

IV. INTRAEXCHANGE PRIVATE LINE SERVICES AND CHANNELS

A. General Rules and Regulations

1. The Company provides facilities where available for Intraexchange Private Line Service for the purpose of telecommunications, signaling, telemetry and electrical control solely for the use of customers within its Exchange Service Area.

2. Channels for services not specifically named elsewhere in this tariff, and for the purposes other than telecommunications will be furnished where facilities are available and where, in the Company's judgement, the use to be made of such channels is not contrary to Company regulations detrimental to other services.

3. The Company does not usually furnish channels with a better than normal grade of transmission. Higher grade channels will be provided on a cost basis only when physically and economically practicable on the part of the Company.

4. Private line service may not be connected to the telecommunications network for local exchange service or long distance message service.

5. IntraLATA interexchange private line service will be furnished at published rates of the Private Line Services Tariff which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission.

6. Services provided under this tariff are intended to be used by intraexchange private line customers in obtaining end-to-end private line services. Interexchange carriers may use services found in this tariff which will meet their administrative needs. An interexchange carrier cannot obtain services from this tariff to furnish a segment of their authorized service offerings. Interexchange carriers may obtain private line facilities from the Access Service Tariff of the Company.

MISCELLANEOUS SERVICES

IV. INTRAEXCHANGE PRIVATE LINE SERVICES AND CHANNELS
(Continued)

A. General Rules and Regulations (Continued)

7. The purpose for which the intraexchange private line service is to be used must be made known to the Company at the time of application for service. The customer will notify the Company in writing prior to a planned change in use.

B. Rates for Intraexchange Private Line Service and Channels

The following rates are applicable to all standard types of channels listed: (1) (2)

<u>Exchange</u>	<u>Monthly Rate</u>
McLoud	(3)
Newalla	(3)
Stella	(3)

- (1) Service charges are applicable for the installation of Private Line Service as provided in Section 2.
- (2) These rates may be in addition to the published rates of the Private Line Service Tariff which Southwestern Bell Telephone Company has on file at the Oklahoma Corporation Commission in which the Company concurs.
- (3) Applicable monthly business access line rate as provided in Section 1.

MISCELLANEOUS SERVICES

V. PUBLIC PAY TELEPHONE SERVICE

Public Pay Telephone Service is furnished at the option of the Company and consists of an exchange access line equipped with a coin collecting device, installed at the initiative of the Company when deemed necessary to serve the public convenience or safety. Public telephones are installed for the use of the general public, and their use by any occupants of the premises on which they are located is only incidental to their principal purpose. The Company will not install a public telephone at a place of business unless the business is and will remain a customer of the Company with it on business rate telephone service. No directory listings or advertising are provided in connection with public pay telephone service.

A. Location of Public Telephones

The Company recognizes its responsibility for providing adequate telephone facilities to meet all reasonable public requirements. Decisions as to the extent, character and location of the pay telephone facilities rest with the Company which attempts to locate pay telephones in places suitable to the public convenience and safety.

MISCELLANEOUS SERVICES

V. PUBLIC PAY TELEPHONE SERVICE (Continued)

B. Provision of Service

All public telephones may be of the postpay or prepay type. Additional instruments cannot be connected to an exchange access line providing public telephone service. Public telephones may be provided with booths or other instrument mountings as warranted in the opinion of the Company. When public telephone booths are provided where electric service is required for lighting or ventilation, or other purposes, the owner or lessee on whose premises the telephone booth is located shall be required to furnish, maintain and assume all responsibility for the electric power wiring, power outlet and electric service charges, unless otherwise agreed to by the Company.

C. Rates for Public Telephone Service

a. Intrastate Long Distance Calls

Twenty-five cents (\$0.25) per minute (1)

b. Directory Assistance

Thirty five cents (\$.35) per local DA call

Ninety five cents (\$.95) per long distance
DA call

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D. Termination of Service

Public telephone service may be disconnected and the facilities removed at the option of the Company

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(1) A minimum of three (3) minutes will apply.

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MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features:

a. Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This permits putting the first call on hold so that the second call can be answered.

b. Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which that call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

c. Three Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary, and may not meet normal standards.

d. Speed Calling - Enables a customer to place calls to eight other telephone numbers by dialing a one or two digit code rather than the complete telephone number.

e. Teen Line Service - Allows a residential customer to subscribe to an additional telephone number that will utilize the customer's existing telephone line(s). The additional number will have a different ringing pattern, allowing the residential customer to distinguish between incoming calls. The additional telephone number will be listed separately in the Company's directory.

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MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

f. Call Forwarding Remote Access - Allows a customer to activate or deactivate "call forwarding" from virtually any remote location. A touch tone phone must be used. The customer must subscribe to the call forwarding feature in addition to this feature.

g. Remote Call Forwarding - is a service whereby a call placed from an exchange access service (the originating station) to a customer's (the Remote Call Forwarding customer) telephone number (the call forwarding location) is automatically forwarded by Company serving office equipment to the customer's remote location. Terminating stations must have incoming call capability.

1. Remote Call Forwarding service is subject to availability of suitable facilities, provided no unusual expense is involved.

2. Remote Call Forwarding service cannot terminate on or be forwarded to:

- Payphone Exchange Access Service (PEAS)
- Access services unless otherwise specified in the Company's Access Service Tariff
- 700 numbers
- International telephone numbers
- Numbers associated with N11 services such as 911, 411, 511, or 211
- Other Remote Call Forwarding number

3. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

4. Remote Call Forwarding is not suitable for data transmission.

5. Remote Call Forwarding is available with Long Distance Service, 800 Service or Local Exchange Service.

6. The customer shall subscribe to sufficient Remote Call Forwarding features and facilities to adequately handle calls to the Remote Call Forwarding customer without interfering with or impairing any services offered by the Company.

7. The Remote Call Forwarding customer is responsible for subscribing to the appropriate usage service arrangement for each access path, including the Local Exchange Access Service Rate, including any additional charges, i.e. WACP Charges, Long Distance Service, 800 Service, or similar service provided by an interexchange carrier.

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OPTIONAL SERVICES FILING

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MISCELLANEOUS SERVICES**VI. CUSTOM CALLING SERVICES (Continued)**

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2. Custom Calling Services can be provided in connection with individual line residence and business service. PBX trunk and rotary line groups must have all lines in group equipped. Public Pay Service is excluded from this service.

B. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. Nonrecurring service charges are applicable as shown in Section 2, Service Charges. (1) (2)

Monthly Rate

Call Waiting	\$ 1.50
Call Forwarding	1.50
Three-Way Calling	1.50
Speed Calling (8 Code)	1.50
Speed Calling (30 Code) (3)	1.50
Package of three features (4)	4.00
Teen Line Service - Residential	4.00
Custom Ring Service - Business	10.00
Call Forwarding Remote Access	.50
Remote Call Forwarding	1.50

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(1) Service Connection Charges can be waived for a 30 day period each year.

(2) The Company may offer promotions pursuant to OAC 165:55-5-10(p).

(3) Available only to existing customers at existing locations.

(4) The features available for the package include Call Waiting, Call Forwarding,

Three-Way Calling or Speed Calling (8 Code or 30 Code)

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MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES (Continued)

C. Remote Office Service (ROS)

Remote Office Service (ROS) is offered to customers in other exchanges wishing to provide toll-free calling to customers located in the local area calling scope of McCloud Telephone Company exchanges equipped with Call Forwarding Service. A central office line is connected and programmed to forward all calls coming to the Remote Office Service number to the ROS customer's exchange instead of callers having to place toll calls to reach that number. Remote Office Service transfers the calls automatically to the distant exchange number, and the ROS customer in the distant exchange agrees to pay all direct dial long distance charges incurred with this service. A directory listing of the ROS number is provided in the alphabetical and yellow page section, if desired, of the serving exchange at no additional charge.

MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES (Continued)

C. Remote Office Service (ROS) (Continued)

Rates and Charges

1. Applicable business line rate in serving exchange equipped for Call Forwarding, plus;
2. Call Forwarding business line charges applicable to serving exchanges equipped, plus;
3. Direct Dial Long Distance charges to distant number for all incoming calls, plus;
4. Applicable service charges as provided in Section 2.

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- (1) Tone Dialing Service is a Part of Basic Service. Please refer to Section 1 of this tariff.

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Cause No.: PUD 970000379 Order No: 417950

Effective: 11-1-97
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MISCELLANEOUS SERVICES

VIII. DETACHED ACCESS LINE SERVICE

A. General

Detached Access Line Service consists of an additional circuit connected to an exchange access line either directly or through a switching device which uses Company facilities.

1. Detached Access Line Service will not be provided in connection with Public Pay Telephone Service.

2. Detached Access Line Service must be located on the same premises as the customer's main service, except as provided below. The service is restricted to the use of the customer, his employees or associates or to members of the customer's immediate household. When either the primary telephone service or detached access line is at a business location, business rates apply.

3. Provided that facilities are available and there are no technical limitations, detached access lines may be located on other premises by special authorization only when valid need is established and subject to the following conditions:

a. Where two (2) or more premises are used in the conduct of one establishment or business.

b. Business detached access lines may be provided at the residence location of the same customer.

c. Residence detached access lines may not be provided at business locations unless business rates apply at both locations.

4. Two (2) separate telephone numbers may be required for the establishment of this service, and the customer is charged for two (2) local access lines.

5. All distribution facilities furnished for use with supplemental equipment will be treated as Detached Access Line Service.

MISCELLANEOUS SERVICES

VIII. DETACHED ACCESS LINE SERVICE (Continued)

B. Rates for Detached Access Line Service

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer may be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period.

1. Monthly Rates and Charges: (1)

<u>Exchange</u>	<u>Residence Business</u>		
McLoud	\$12.25	\$16.25	(CT)
Newalla	\$19.85	\$23.75	(CT)

IX. ROTARY/MULTILINE HUNT SERVICE

Rotary/Multiline Hunt Service is a central office serving arrangement that enables a subscriber with two or more access lines to have incoming calls to a busy line automatically transferred to a line that is not busy.

Rates: (1)

	<u>Monthly Rate</u>
Rotary/Multiline Hunt Service	\$0.50

(1) For applicable Service Connection Charges, see Section 2.

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MISCELLANEOUS SERVICES

XI. CLASS CALLING FEATURES

A. General

Class Calling Services (CCS) is comprised of a group of features individually described under Section B which allow customers to efficiently manage call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party. CCS features are optional services offered in addition to regular exchange service.

CCS services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

CCS features will be functional under the following conditions:

1. When both the originating customer and the call terminating customer are served from the same central office.
2. When both the call originating customer and the call terminating customer are serviced from different central offices equipped for CCS and are linked by appropriate facilities.

The telephone company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of CCS or equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the telephone company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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XII. CLASS CALLING FEATURES (Continued)

B. Description of Features

1. **Automatic Call Back (ACB)** - Automatic Call Back is an outgoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The activation of this feature can be canceled by the customer when desired.
2. **Automatic Recall (AR)** - Automatic Recall is an incoming call management feature which will enable a subscriber to have call set-up performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered, unanswered, or encountered a busy tone. Two level feature activation applies to Automatic Recall and allows the subscriber to hear the number of the last incoming call prior to deciding whether or not to re-call that number.
3. **Customer-Originated Trace (COT)** - Customer-Originated Trace will allow the subscriber to initiate a trace on the last incoming call by dialing an activation code. A successful trace receives a success message telling the customer to contact the telephone company for further assistance. If a trace succeeds, the telephone company's equipment records the originating DN and the time the call was made. Traced call information is provided only to law enforcement agencies, not to the subscriber.

(RT)

4. Calling Number Identification

Calling Number Identification ("Caller ID") - An arrangement which utilizes specific network capabilities to transmit the

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(RT)

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**DIRECTOR OF
PUBLIC UTILITIES**

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MISCELLANEOUS SERVICES

X. CLASS CALLING FEATURES (Continued)

B. Description of Features (Continued)

4. Caller Identification (CALLER ID) CND

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a. Calling Number Identification - An arrangement which utilizes specific network capabilities to transmit the calling party number ("CPN") associated with an incoming call to the called party's local exchange service access line. Caller ID is available only where facilities permit.

MT

b. Calling Name Identification - An arrangement which enables the called party to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. The calling name will remain for the duration of the call and can be viewed from the display on the CPE. Calling Name Identification is available only where facilities permit.

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The CPN is transmitted to the display device during the first silent interval between rings on the called party's line. For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. Customers subscribing to Caller ID will be responsible for the provision of compatible display equipment. The Telephone Company assumes no liability for any incompatibility of the customer provided display equipment.

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When a call is placed from a nonpublished telephone number, the nonpublished number may be disclosed if the called party has equipment that will display Calling Party number. Calling Party Delivery Blocking (CNDB) on a per call basis is offered at no charge to those customers who have a nonpublished number in areas where the CPN disclosure is possible. Customers receiving CNDB blocking on a per call basis assume all responsibility for and may prevent the display of their CPN by activating CNDB blocking. CNDB blocking on a per line basis is available upon request for the approved monthly charge.

Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale is prohibited by this tariff.

5. Calling Number Delivery Blocking (Caller ID Block) (CNDB)
Allows customers to block the delivery of their telephone number to an identification device.

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MISCELLANEOUS SERVICES

X. CLASS CALLING FEATURES (Continued)

B. Description of Features (Continued)

A customer may prevent the display of their CPN on a per call basis or on a per line basis. CPN blocking is available on a per call basis at no charge to all subscribers and is activated by dialing a specific access code before each outgoing call is made. CPN blocking is available on a per line basis at a monthly recurring charge. CPN per line blocking is automatically activated for all calls without the subscriber having to dial a specific access code prior to each call. If a calling party has activated CPN blocking, the CPN will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block CPN delivery.

An originating caller's CPN may not be displayed at the called party's identification device under the following conditions:

- A. The calling number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
- B. The CPN will not be displayed if the called party answers the incoming call during the first ring interval.
- C. Caller ID cannot be provided with distinctive ringing lines having a maximum silent interval duration that is too short to allow transmission of the data message.
- D. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will normally be displayed.
- E. Caller ID cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
- F. The calling number will be unavailable if it is from another telephone company office that is not linked by appropriate facilities with the called party's office.

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MISCELLANEOUS SERVICES

X. CLASS CALLING FEATURES (Continued)

B. Description of Features (Continued)

G. The calling party has activated CPN blocking.

H. The CPN cannot be displayed when incoming calls have been handled by an operator or charged to a credit card.

6. Selective Call Forwarding (SCF) Selective Call Forwarding will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a telephone number which has been indicated on a list of up to 30 numbers, referred to as the Selective Call Forwarding screening list. Terminating calls from telephone numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.
7. Selective Call Rejection (SCR) Selective Call Rejection will allow the subscriber to define a list of calling Dns to be screened. Any calling numbers on this list of up to 30 numbers will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not presently being accepted by the called party.
8. Selective Call Acceptance (SCA) Selective Call Acceptance will allow customers to define a list of up to 30 calling directory numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired.
9. Selective Distinctive Ringing/Call Waiting (DR/CW) Distinctive Ringing/Call Waiting is an incoming call management feature which will allow the subscriber to define a list of up to 30 Dns that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment.

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APR 17 1985

DIRECTOR OF
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MISCELLANEOUS SERVICES

X. CLASS CALLING FEATURES (Continued)

B. Description of Features (Continued)

10. **Call Forward/Don't Answer (CF/DA)** By activating Call Forward/Don't Answer, all incoming calls can be transferred to a customer specified number different from the number called. If the incoming call is not answered in a predetermined number of rings, the call is automatically transferred to the customer specified number.
11. **Call Forward/Busy (CF/B)** Call Forward/Busy allows the subscriber to program their phone to automatically transfer an incoming call to a different customer specified number if their line is busy.
12. **User Transfer/Three-Way Calling (UT)** User Transfer utilizes Three-Way Calling and allows the subscriber to transfer a call to another access line, having the option to drop out of the call without disconnecting the remaining parties.
13. **Anonymous Caller Rejection (ACRJ)** This service allows you to block incoming calls from callers who have intentionally blocked all of the associated caller identification information.
14. **Spontaneous Call Waiting Identification (CND/CW)** With this service, a call waited callers number and name, if available, appears in the display. This allows the subscriber information about the caller who then decides whether to answer the call-waited caller or not. The customer must have call waiting, call name and call number or one of the CND/CNAM services depending on their display unit.
15. **Simultaneous Ring (SimRing)** This feature allows simultaneous incoming call notification for the members of a user defined SimRing group. A SimRing group contains a single pilot directory number (PDN) and up to four non-pilot member DNs. The simultaneous notification occurs when the SimRing group PDN receives a call. The first notified DN that answers the call connects to the calling party. When the calling party connects to a member DN, the other notified member DNs stop ringing.

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2005000037

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MISCELLANEOUS SERVICES**X. CLASS CALLING FEATURES (Continued)****C. Feature Rates and Charges**

Feature	Code	Monthly Rate	Service Charge	Usage Charge
1. Monthly Subscription Per Line:				
Automatic Call Back	ACB	\$ 3.00	\$ 5.00	n/a
Automatic Recall	AR	3.00	5.00	n/a
Calling Number Delivery Blocking	CNDB	3.00	5.00	n/a
Selective Call Forwarding	SCF	3.00	5.00	n/a
Selective Call Rejection	SCR	3.00	5.00	n/a
Selective Call Acceptance	SCA	3.00	5.00	n/a
Selective Distinctive Ringin/Call Waiting	DR/CW	3.00	5.00	n/a
Call Forward/Don't Answer	CF/DA	3.00	5.00	n/a
Call Forward/Busy	CF/B	3.00	5.00	n/a
User Transfer/Three Way Calling	UT	2.00	5.00	n/a
Simultaneous Ring	SimRing	3.00	5.00	n/a
Two Features Per Line (any combination of above eleven features)		4.50	10.00	n/a
Three Features Per Line (any combination of the above eleven features)		6.00	10.00	n/a

PUBLIC UTILITIES DIVISION
2005000037
OPTIONAL SERVICES FILING

MCCLOUD TELEPHONE COMPANY
Local Exchange Tariff

SECTION 5
4th Revised Page 26.1
Replacing 3rd Revised Page 26.1

MISCELLANEOUS SERVICES

X. CLASS CALLING FEATURES (Continued)

C. Feature Rates and Charges (Continued)

Feature	Code	Monthly Rate	Service Charge	Usage Charge
Three Features Per Line (any combination of the above eleven features)		6.00	10.00	n/a
Four Features Per Line (any combination of the above eleven features)		7.50	10.00	n/a
Five Features Per Line (any combination of the above eleven features)		9.00	10.00	n/a
Six Features Per Line (any combination of the above eleven features)		10.50	10.00	n/a
Seven Features Per Line (any combination of the above eleven features)		12.00	10.00	n/a

2. Monthly Subscription Per Line:

CALLER ID

Calling Number Delivery	CND ¹				FC
	Residence	3.00	5.00	n/a	
	Business	6.00	5.00	n/a	
Calling Name and Delivery ¹	Residence	3.00	5.00	n/a	FC
	Business	6.00	5.00	n/a	
Calling Name and Number Delivery	Residence	4.50	5.00	n/a	
	Business	7.50	5.00	n/a	

¹Effective August 7, 2019 Calling Number Delivery and Calling Name Delivery are classified as obsolete for existing customers at existing locations and will no longer be offered to new customers on a retroactive basis.

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Director of Public Utility
Submission: 201900089
Effective Date: 8/7/19

MISCELLANEOUS SERVICES

X. CLASS CALLING FEATURES (Continued)

C. Feature Rates and Charges (Continued)

Spontaneous Call Waiting

Identification	CND/DW		
	Residence	1.50	5.00 n/a
	Business	3.00	5.00 n/a

3. Monthly Subscription Per Line and Feature Per Use:

Customer-Originated Trace ⁽¹⁾	COT		
	Residence	5.00	5.00 n/a
	Business	6.00	5.00 n/a

(1) Included in the monthly rate of Customer Originated Trace is one successful trace per month. Any additional successful traces will cost \$5.00 per trace for residence and \$6.00 per trace for business.

PUBLIC UTILITIES DIST. CO.
2005000037
OPTIONAL SERVICES FILING

MISCELLANEOUS SERVICES

XI. 900 CALL RESTRICTION

A. Regulations

900 Call Restriction is* a central office service that allows customers to restrict certain types of outgoing calls from being placed over their exchange access lines. The customer has the option of denying access to all 900 numbers or 900 numbers by NXX codes.

B. Rates and Charges

Non-Recurring

900 Call Restriction

Residence

No Charge

Business

\$ 10.00

900 NXX Call Restriction

Residence

\$ 15.00

(CR)

Business

\$ 20.00

(CR)

XII. TOLL RESTRICTION

A. Regulations

1. Toll Restriction - Toll Restriction is a central office service that denies the customer access to the long distance telecommunications network while permitting the user access to the local exchange network.

2. Custom Toll Restriction - Upon request by the subscriber, a customer toll restriction feature is added to the subscriber's line. The feature allows the subscriber to control 1+ dialing by the use of a Personal Identification Number (PIN). 1+ calls cannot be made unless the number is preceded by the (PIN). The PIN is assigned by the telephone company and is given out only to the subscriber of record for the account. The PIN must precede each toll call to deactivate the restriction. After the call is completed, the toll restriction is reactivated. There is no restriction on local seven-digit numbers. The customer must have Tone Dialing to utilize this features.

B. Rates and Charges

Monthly Rate

Toll Restriction (1)

Residence

\$ 3.00

Business

4.00

Custom Toll Restriction (2)

Residence

\$ 3.00

Business

4.00

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(1) Applicable Service Order charges from Section 2 apply.

(2) A non-recurring charge of \$15.00 for Residence and \$20.00 for Business will apply to set up a new account or to change the PIN at the customer's request.

MAY 12 2000

(CR)

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MISCELLANEOUS SERVICES

XIII. HOT LINE AND WARM LINE

A. Regulations

1. Hot Line/Alert Line - Allows a customer to predetermine a telephone number to be automatically dialed when the equipped access line immediately goes off-hook.
2. Warm Line/Alert Line - Allows a customer to predetermine a telephone number to be automatically dialed if the equipped access line does not begin dialing within 30 seconds of going off-hook.

CT

B. Rates and Charges(1)

	Monthly Rate
Hot Line/Alert Line	
Residence	\$ 7.50
Business	10.00
Warm Line/Alert Line	
Residence	\$ 7.50
Business	10.00

(1) Applicable Service Order charges from Section 2 apply.

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AUG 29 1998

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MISCELLANEOUS SERVICES

XIV. VACATION SERVICE

Vacation Service is the suspension of telephone service for one month or more requested by a customer who has had service at least one month. Only one period of suspension, not to exceed six months, is permitted in any calendar year.

A. Vacation Service may begin and terminate on any day of the month provided sufficient advance notice is given. A charge will be made for the restoration of service.

B. The charge for Vacation Service is equal to 50 percent of the applicable local exchange access line rate, including the applicable rate for directory listings, starting on the date on which service is suspended.

C. Bills are rendered at regular billing dates during the period of suspensions. Payment for local service equal to the anticipated suspension period may be made in advance. No allowance shall be made if service is suspended.

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MISCELLANEOUS SERVICES

XV. DID SERVICE

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located Switching Systems

1. Regulations

- A. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- B. Direct Inward Dialing telephone numbers are normally provided on a consecutive number basis. Direct Inward Dialing numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and, is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers.
- C. The service includes the serving office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to station lines and attendant positions associated with customer premises located switching systems.
- D. The service must be provided on all lines in an exchange access line group arranged for inward service.
- E. The charges for the service are in addition to the applicable charges for other services which may be provided.
- F. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- G. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- H. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff for listed number groups. Direct inward dialing numbers furnished herein are not entitled to free directory listings.

(AT)

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DIRECTOR OF
PUBLIC UTILITIES

MISCELLANEOUS SERVICES

XV. DID SERVICE

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located Switching Systems (Continued)

1. Regulations (Continued)

- I. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- J. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- K. Note that special steps are required for PBX customers to have 911 service features consistent with those provided to other end users in the same 911 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 911 service within the area serviced by the PBX in accordance with the provisions of the 911 Emergency Number Service section of the General Exchange Tariff.
- L. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to availability of facilities, at the charge specified in 4.1 .B. following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original number block of DID numbers.
- M. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number groups purchased by the customer will be at the rates and charges specified for additional quantities.
- N. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

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MISCELLANEOUS SERVICES

XV. DID SERVICE

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located Switching Systems (Continued)

1. Regulations (Continued)

- O. The customer shall select a service term for each service component of either Month-to-Month, 12, 24, 36, 48 or 60 consecutive months. For the purpose of determining the applicable monthly rates, the service term for all service components must be the same.
- P. If the customer selects a service term other than Month-to-Month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate for the service components will not be subject to rate increases for the duration of the service term.
- Q. If the customer disconnects any service component prior to the expiration of the 12, 24, 36, 48 or 60 month service term, the customer shall pay a termination charge equal to 65% of the total remaining service term agreement payments for each service component disconnected. This charge will be waived for Direct Inward Dialing Service customers who move their service to another Telephone Company served location within Oklahoma if the service terms are continued at the new location or should the customer upgrade to Digital Loop Service or IntelliTrunk Service.
- R. If additional service components are ordered at a location where the customer has an existing Direct Inward Dialing Service term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option for the service additions. Note that additions to an agreement are subject to the provisions described in Paragraph 5.1.A.15, preceding.
- S. Upon expiration of the service term, the customer may:

Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.

Continue service by selecting a new service term of 12, 24, 36, 48 or 60 months. The new service term will commence on the day following the expiration of the previous service term. The rate for the new service term will be the applicable rate in effect at the time the new contract is established.

Discontinue the service

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MISCELLANEOUS SERVICES

XV. DID SERVICE

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located Switching
Systems (Continued)

1. Regulations (Continued)

- T. If a service term agreement expires and the customer has not notified the Company regarding which option he elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

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MISCELLANEOUS SERVICES

XV. DID SERVICE (Continued)

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located
Switching Systems (Continued)

2. Rates - MONTH-TO-MONTH OPTION

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Direct Inward Dialing Service to Customer- Premises Located Switching Systems:				
First 100 Direct Inward Dialing Numbers assigned, minimum charge	ND8B	\$29.40	\$166.60 (1)	\$6.60
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	ND9B	29.400	166.600 (1)	6.60
First 10 Direct Inward Dialing Numbers assigned	NDZB	4.90	117.60 (1)	6.60
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	NDAB	4.90	9.80 (1)	6.60
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line	NDTB	32.95	---	6.60
with multifrequency (MF) signaling, per line	NTPB	32.95	---	6.60
with Touch-tone signaling, per line	NMDB	32.95	137.20	6.60
Removal of a number from DID number group, per number (2)	REAHZB	---	9.80	6.60

- (1) The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.
(2) Offered subject to availability of facilities.

(AT)

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MISCELLANEOUS SERVICES

XV. DID SERVICE (Continued)

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located
Switching Systems (Continued)

2. Rates - 12 MONTH OPTION

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Direct Inward Dialing Service to Customer Premises Located Switching Systems:				
First 100 Direct Inward Dialing Numbers assigned, minimum charge	ND8B	\$27.95	\$164.65 (1)	\$6.60
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	ND9B	27.95	164.65 (1)	6.60
First 10 Direct Inward Dialing Numbers assigned	NDZB	4.65	117.60 (1)	6.60
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	NDAB	4.65	9.80 (1)	6.60
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line	NDTB	31.30	---	6.60
with multifrequency (MF) signaling, per line	NTPB	31.30	---	6.60
with Touch-tone signaling, per line	NMDB	31.30	137.20	6.60
Removal of a number from DID number group, per number (2)	REAHZB	---	9.80	6.60

(1) The installation charge does not apply when a customer moves service
within the same central office and there is no telephone number change.

(2) Offered subject to availability of facilities.

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DIRECTOR OF
PUBLIC UTILITIES

MISCELLANEOUS SERVICES

XV. DID SERVICE (Continued)

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located
Switching Systems (Continued)

2. Rates - 24 MONTH OPTION

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Direct Inward Dialing Service to Customer- Premises Located Switching Systems:				
First 100 Direct Inward Dialing Numbers assigned, minimum charge	ND8B	\$26.45	\$164.65 (1)	\$6.60
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	ND9B	26.45	164.65 (1)	6.60
First 10 Direct Inward Dialing Numbers assigned	NDZB	4.40	117.60 (1)	6.60
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	NDAB	4.40	9.80 (1)	6.60
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line	NDTB	29.65	---	6.60
with multifrequency (MF) signaling, per line	NTPB	29.65	---	6.60
with Touch-tone signaling, per line	NMDB	29.65	137.20	6.60
Removal of a number from DID number group, per number (2)	REAHZB	---	9.80	6.60

- (1) The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.
(2) Offered subject to availability of facilities.

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MISCELLANEOUS SERVICES

XV. DID SERVICE (Continued)

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located
Switching Systems (Continued)

2. Rates - 36 MONTH OPTION

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Direct Inward Dialing Service to Customer- Premises Located Switching Systems:				
First 100 Direct Inward Dialing Numbers assigned, minimum charge	ND8B	\$25.00	\$164.65 (1)	\$6.60
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	ND9B	25.00	164.65 (1)	6.60
First 10 Direct Inward Dialing Numbers assigned	NDZB	4.15	117.60 (1)	6.60
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	NDAB	4.15	9.80 (1)	6.60
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line	NDTB	28.05	---	6.60
with multifrequency (MF) signaling, per line	NTPB	28.05	---	6.60
with Touch-tone signaling, per line	NMDB	28.05	137.200	6.60
Removal of a number from DID number group, per number (2)	REAHZB	---	9.80	6.60

- (1) The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.
(2) Offered subject to availability of facilities.

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MISCELLANEOUS SERVICES

XV. DID SERVICE (Continued)

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located
Switching Systems (Continued)

2. Rates - 48 MONTH OPTION

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Direct Inward Dialing Service to Customer- Premises Located Switching Systems:				
First 100 Direct Inward Dialing Numbers assigned, minimum charge	ND8B	\$23.50	\$164.65 (1)	\$6.60
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	ND9B	23.50	164.65 (1)	6.60
First 10 Direct Inward Dialing Numbers assigned	NDZB	3.90	117.60 (1)	6.60
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	NDAB	3.90	9.80 (1)	6.60
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line	NDTB	26.35	---	6.60
with multifrequency (MF) signaling, per line	NTPB	26.35	---	6.60
with Touch-tone signaling, per line	NMDB	26.35	137.20	6.60
Removal of a number from DID number group, per number (2)	REAHZB	---	9.80	6.60

- (1) The installation charge does not apply when a customer moves service
within the same central office and there is no telephone number change.
(2) Offered subject to availability of facilities.

(AT)

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DIRECTOR OF
PUBLIC UTILITIES

MISCELLANEOUS SERVICES

XV. DID SERVICE (Continued)

(AT)

XV.A Direct Inward Dialing Service to Customer Premises Located
Switching Systems (Continued)

2. Rates - 60 MONTH OPTION

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Direct Inward Dialing Service to Customer- Premises Located Switching Systems:				
First 100 Direct Inward Dialing Numbers assigned, minimum charge	ND8B	\$22.05	\$164.65 (1)	\$6.60
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	ND9B	22.05	164.65 (1)	6.60
First 10 Direct Inward Dialing Numbers assigned	NDZB	3.70	117.60 (1)	6.60
Each additional 10 Direct Inward Dialing numbers assigned over the first block of 10	NDAB	3.70	9.80 (1)	6.60
Direct Inward Dialing Line Termination with dial pulse (SP) signaling, per line	NDTB	24.70	---	6.60
with multifrequency (MF) signaling, per line	NTPB	24.70	---	6.60
with Touch-tone signaling, per line	NMDB	24.70	137.20	6.60
Removal of a number from DID number group, per number (2)	REAHZB	---	9.80	6.60

- (1) The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.
(2) Offered subject to availability of facilities.

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

MT

1. GENERAL

1.1 Service Description

Customer Owned Pay Telephone Service is provided for use with customer owned pay telephones, semi-public telephones, and any publicly accessible telecommunications device. Pay telephone service includes the provision of public or semi-public pay telephones and inmate telephone service in correctional institutions. It is a telecommunications service obtained by means of any instrument, which, except for calls to public emergency telephone numbers, is activated only by the use of coins or alternative billing mechanisms and is accessible by members of the general public. For purposes of this tariff, coinless telephones provided in guest rooms by a hotel/motel are not pay telephones.

Customer Owned Pay Telephone Service is a two-way or, optionally, a one-way originating only, exchange access line composed of the serving central office line equipment and all outside plant facilities needed to connect the serving central office with the network interface to the customer premises. These facilities are Telephone Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. Selective Class of Call Screening as defined below is provided on all Customer Owned Pay Telephone Service lines where facilities are available. The applicable charge is as specified under Rates and Charges herein.

1.2 For purposes of this tariff, the term "Customer" is defined as the party who is responsible for payment of the Customer Owned Pay Telephone Service Exchange Access Line.

1.3 Billed number screening restricts certain incoming calls, such as collect calls placed over the Telephone Company's network, from being billed to the customer owned pay telephone. 1 + 900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

MT

1. GENERAL (Continued)

- 1.4 Selective Class of Call Screening treatment restricts outgoing operator-handled calls placed over the Telephone Company's network. The Telephone Company is not responsible for screening those calls placed over the network of any carrier, other than the Telephone Company. Selective Class of Call Screening, where available, is required on all Customer Owned Pay Telephone Exchange Access Lines.

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening treatment will be permitted.

- 1.5 Customer owned pay telephones, and any publicly accessible telecommunications device must be connected to a Customer Owned Pay Telephone Exchange Access Line, at rates specified in this tariff. A maximum of one customer owned pay telephone may be connected to a customer owned pay telephone access line.
- 1.6 In the case of one-way service, intercept treatment will be provided.
- 1.7 The Rules and Regulations Applying to All Customers' Contracts section of this tariff is applicable to Customer Owned Pay Telephone Service.
- 1.8 Directory Listings are provided under the regulations governing the furnishing of listings for business subscribers as found in the Directory Listings section of this tariff. Upon customer request, the telephone number will be omitted from the directory and directory assistance records at no additional charge.
- 1.9 All local calls and calls to Telephone company numbers such as repair service, Directory Assistance Service, and public emergency service number such as 911 will be permitted from the customer Owned Pay Telephone Exchange Access Line. This provision is not applicable to service accessible to inmates of correctional institutions.

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

1. GENERAL (Continued)

- 1.10 In those serving offices where call screening is available, the Telephone Company will not bill any call, including, but not limited to, third number billed, collect, "0" or "+" calls, to a number which has been clearly identified as a customer owned pay telephone to the Telephone Company operator at the time of the call attempt. However, the Telephone Company will not be responsible for refunds or adjustments of charges for calls placed through operators other than the contracting Telephone Company operators. In those service offices where call screening is not available, the Telephone Company will be held harmless from any fraud that occurs on the customer owned pay telephone Exchange Access Line.
- 1.11 The network interface for Customer Owned Pay Telephone Service will be installed as described in the Rules and Regulations Applying to All Customers' Contracts section of this tariff. The location of the network interface must be accessible to the customer.
- 1.12 When, at the customer's request, a Telephone Company-owned coin/coinless instrument is removed in order to install customer owned pay telephone, the Telephone Company will establish a network interface.
- 1.13 Where portions of an existing Telephone Company Public or Semi-Public installation such as the pedestal, shelves, enclosures, etc. are left in place and desired for purchase by the Customer Owned Pay Telephone Service customer, charges to purchase such items and abnormal construction costs will be quoted upon request.
- 1.14 Customer owned pay telephones may not be connected to customer provided equipment switching systems or share lines/trunks.

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

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2. RESPONSIBILITY OF THE CUSTOMER

- 2.1 The customer must provide the Telephone Company evidence of payphone service provider's authority to provide payphone service prior to the establishment of service.
- 2.2 The Customer Owned Pay Telephone Service applicant shall indemnify and hold the Telephone Company harmless from any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Customer Owned Pay Telephone Service.
- 2.3 The customer is responsible for the installation, operation and maintenance of the customer owned pay telephone, or any publicly accessible telecommunications device used in connection with this service.
- 2.4 The customer is responsible for the payment of charges for all calls originating from or accepted at the customer owned pay telephone. Names and/or addresses of those calls appearing on the customer owned pay telephone bill will not be investigated/provided due to the nature of the service being provided, i.e., for use of the public, transients, etc.
- 2.5 The customer shall be responsible for the payment of visits by a Telephone Company employee to the customer's service location(s) in connection with reports of service difficulty or trouble reports when the repair call is authorized by the Customer Owned Pay Telephone Service Provider as provided in the Company's tariffs.
- 2.6 The customer owned pay telephone or publicly accessible telecommunications device must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler and must conform to all FCC and all National Electrical code guidelines.

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

2. RESPONSIBILITY OF THE CUSTOMER (Continued)

2.7 The customer must comply with all the present and future Oklahoma Corporation Commission's rules and regulations and the Company's tariffs.

3. VIOLATION OF REGULATIONS

3.1 When a customer owned telephone is found to be in violation of a provision of this tariff, the Telephone Company will notify the customer of the violation in writing. Such notice will refer to the specific provision being violated. If the customer owned pay telephone access line is subject to suspension or disconnection as a result of the violation the notice will so state. In this instance, the notice will also state that, to avoid suspension or disconnection, the violation must be corrected and the Telephone Company must be notified, in writing, within twenty (20) days of receipt of such notice.

Failure of the customer to discontinue such use or to correct the violation may result in the suspension or disconnection of service until the customer complies with the provision as stated in this tariff.

3.2 Where any customer owned pay telephone is detrimental to the telecommunications network the Telephone Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of the service, as is necessary for the protection of the Telephone Company's facilities and employees.

3.3 Should a customer owned pay telephone be found to be in violation of any of the Rules and Regulations of the Oklahoma Corporation Commission or the Telephone Company's tariffs, the Telephone Company will suspend or disconnect service.

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

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4. RATES AND CHARGES

	Monthly Rate	Nonrecurring Charge
4.1 Exchange Access Line	Business Access Line Rate (2)	(1)

4.2 Selective Class of Call Screening	\$ 3.00	(1)
------------------------------------------	---------	-----

Selective Class of Call Screening is required on all Customer Owned Pay Telephone Exchange Access Lines served from offices equipped to provide Selective Class to Call Screening.

4.3 Charges, as specified in the Service Charges section of the Company's tariff apply in addition to other charges specified for Customer Owned Pay Telephone Service.

4.4 Where other services are desired, charges as specified in the appropriate sections of this or other tariffs are applicable for Customer Owned Pay Telephone Service at the same rates and charges applicable to standard business exchange access lines.

4.5 Rates and charges contemplate a normal business exchange access line service installation. Service Charges and Fees as specified in the Local Exchange Tariff for installation of standard business exchange access lines apply to the installation of Customer Owned pay Telephone Service.

(1) Applicable Service Charges from Section 2 will apply.

(2) The McCloud, Newalla and Stella exchanges are included in the Oklahoma City Wide Area Calling Plan (WACP), for the additional WACP rate additive refer to SBC Oklahoma's Long Distance Message Telecommunications Service Tariff. 01-21-04

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XVI. CUSTOMER OWNED PAY TELEPHONE SERVICE

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4. RATES AND CHARGES (Continued)

- 4.6 Charges and rates for directory assistance calls shall be provided at the same rates, terms, and conditions as the Company charges itself. Charges for long distance directory assistance calls, as provided by other common carriers and not by the Telephone Company, will be at rates and charges specified by such other certificated common carriers.

Directory Assistance - per call \$.35

- 4.7 Charges and rates for long distance message telecommunications service will be at rates and charges specified by such certificated common carriers.
- 4.8 Local calls billed to a Telephone Company credit card, to a third number or placed collect will be charged operator assistance service charges as specified in the Company's Operator Services Tariff.
- 4.9 International call blocking is provided by the Telephone Company, where technically feasible, at the customer's option, under the terms and at the rates specified in the Telephone Company's Intrastate Access Tariff, NECA FCC No. 5., Section 13.8.1, 17.4.4.(d) and 17.4.1.(D).
- 4.10 Toll Denial and restriction will be provided as specified in the Telephone Company's tariffs.

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XVII. 9-1-1 EMERGENCY NUMBER SERVICES

5.3 9-1-1 MAINTENANCE SERVICE (Cont'd)

9-1-1 maintenance update will include any customer changes as reflected within the Telephone Company's database. The specific details included in the monthly customer address update are:

Verification of Customer with Telephone Number
Changes in Customer Accounts including Disconnects and New Connects

The PSAP agrees to use customer telephone number information which the Telephone Company designates as non-published/non-listed solely for the purpose of updating records. Cleveland County agrees that it shall maintain the confidentiality of such information, exercising due care and taking reasonable precautions to prevent disclosure of such information to anyone except the employees or agents of the County with a need to have access to such information in connection with updating the 9-1-1 database.

The Telephone Company shall verify the customer and telephone number with the 9-1-1 addresses as reflected in its database. The Company makes no representations that the 9-1-1 addresses, given to them by the County, are accurate. The PSAP shall hold harmless and indemnify the Telephone Company from and against any and all damages, injury, causes of action, loss, damage, or liabilities, asserted against or incurred by the Public Safety Response Center for inaccurate addresses given to the Telephone Company by the PSAP. Rates for maintenance are found in Section 6 of this tariff.

6. RATES AND CHARGES*

A. Facilities

	<u>Non-Recurring</u> per trunk	<u>Recurring</u> per trunk
Dedicated Trunks		
From McCloud to AT&T meet point (1)	\$ 50.00	\$60.00

B. 9-1-1 Service Maintenance

	<u>Non-Recurring</u> per load	<u>Recurring</u> per load
For initial load for each 1000 access Lines or fraction thereof (2)	\$385.00	\$80.00

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(1) The trunks for 911 are a minimum of two (2) per requesting authority. The rates are per trunk, therefore for two trunks the non-recurring cost will be \$100 and the monthly recurring cost will be \$120.

(2) The initial load charge for Oklahoma City for 3386 access lines will be \$1540. The total monthly cost for 3326 lines is \$320.00.

* All amounts billed are due and payable within 30 calendar days after the date of the invoice.

XVIII. NUMBER TRANSFER SERVICE

AT

1. Regulations

- A. Number Transfer Service allows a service provider to transfer an end user's Assigned Telephone Number ("ATN") to such service provider's facilities. The service provider must obtain the affirmative written consent of the end user to authorize the transfer of any ATN prior to submitting a request for Number Transfer Service. A Letter of Authorization (LOA) may be used for this purpose.
- B. The service provider will follow the ordering procedures established at the Ordering and Billing Forum ("OBF") for transfer of ATNs and the intervals applicable to wireline-wireline porting more specifically described in the North American Numbering Council's (NANC) Local Number Portability Administration Selection Working Group, dated April 25, 1997, Appendix E, Section 7.1, Figure 1.
- C. The service provider shall submit all orders for Number Transfer Service to Company by facsimile using a Local Service Request (LSR) during regular business hours. The service provider shall complete the required fields of the LSR including necessary end user information and the requested Due Date. A copy of the LOA shall accompany the LSR. The regular business hours of the Company are 9:00 am to 4:00 pm, Central Time, Monday through Friday. LSRs received outside the Company's regular business hours shall be considered to be received on the next following business day.
- D. A separate LSR shall be submitted for each simple port. A simple port is limited to the primary number assigned to an individual end user account. All numbers on a LSR that are requested to be ported must reside within the same LRN and the service provider must have an LRN located within the same local calling scope as the number being ported. Complex ports will not be subject to NANC's porting intervals but will be scheduled on an individual case basis.
- E. The service provider shall establish a Point of Interconnection (POI) at a point within the Company's network for the exchange of traffic to ported numbers. The service provider shall be responsible for all costs on its side of the POI and for its costs to implement local number portability in its facilities. Where the service provider utilizes an indirect interconnection with Company's network, the service provider is responsible for all facilities and charges assessed by third party(ies) for use of such third party's facilities between the service provider's network and a POI within

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XVIII. NUMBER TRANSFER SERVICE

AT

the Company's network. The service provider will indemnify and forever hold the Company harmless for any charges assessed by a third party carrier as the transiting carrier.

- E. The service provider shall release a ported telephone number(s) when the service provider ceases providing service to such ported number(s). Release of telephone numbers will be based on the procedures set forth in the FRS and IIS of the Number Portability Administration Center. An aging interval includes any announcement treatment period, as well as blank telephone number intercept period. For disconnected numbers, the service provider will comply with the NPAC disconnect and snapback process as described in applicable publications of the North American Numbering Council.
- F. The service provider shall indemnify and hold the Company harmless from any liabilities, claims, or demands including costs, expenses and reasonable attorney's fees ("Claims") made by third parties resulting from the negligence and/or willful misconduct of the service provider, its employees and agents in the porting of telephone numbers.
- G. The Company shall not be liable to the service provider in connection with the provision or use of services offered under this tariff for indirect, incidental, consequential, special damages, including (without limitation) damages for lost profits, regardless of the form of action, whether in contract, indemnity, warranty, strict liability, or tort.
- H. The service provider will be assessed the non-recurring charges described below for processing each port request. Each submission of a port request will be considered a port request for purposes of assessing non-recurring charges.

2. Rates

- A. The following rates apply for each request for Number Transfer Service received by the Company.

	Non-recurring Charge	AT
Number Transfer Service, each request	\$25.00	

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INTERCITY SERVICES

I. FOREIGN EXCHANGE SERVICE

A. General

Foreign exchange service is exchange service furnished to a customer from an exchange other than the one in which he is located and served.

Foreign exchange service is not in accordance with the general plan of furnishing telephone service and will be furnished only under special conditions where the service is warranted by the circumstances and if satisfactory arrangements can be made where a connecting company is involved.

The Company is not obligated to furnish such service, particularly where it involves undue expense or impairment of the service furnished the general public.

B. Provision of Service

Foreign exchange service may be furnished in connection with one party (individual line), key system trunk or PBX trunk service. The customer must have existing individual line, key system, or PBX trunk service from the local exchange at the same location where the foreign exchange service is to be installed.

Customers having foreign exchange service are subject to the rates, rules and regulations of the exchange from which such service is provided. All local service provided the customer other than the foreign exchange service is subject to the rates, rules and regulations contained in this Local Exchange Tariff of the Company.

INTERCITY SERVICES

I. FOREIGN EXCHANGE SERVICE (Continued)

C. Application of Rates

Applicable tariff rates cover only normal conditions where all necessary facilities are available. If facilities are not available and unusual expenditures are involved in their provision, the customer may be required to pay an additional charge to cover the unusual expenditure as provided under Section 3 of this tariff or enter into a contract for service beyond the initial period or both.

D. Rates and Charges

Foreign Exchange Service is furnished in accordance with the rules, regulations, and rates of the Interexchange Private Line Services and Channel Tariff filed by Southwestern Bell Telephone Company with the Oklahoma Corporation Commission.

In addition to the applicable rates from Southwestern Bell's Private Line Tariff, the customer is required to pay a monthly fee to the Company to compensate for loss of toll revenues.

	<u>Monthly</u>
Foreign Exchange Service,	
Loss of Toll Charge	\$30.00

INTERCITY SERVICES

**II. CONCURRENCE WITH CONNECTING CARRIER'S LONG DISTANCE
MESSAGE TELECOMMUNICATIONS SERVICE TARIFF**

McCloud Telephone Company concurs in the Long Distance Message Telecommunications Service Tariff for IntraLATA Toll Service filed by Southwestern Bell for the local exchange carriers of Oklahoma. This concurrence includes the rates, charges, rules and regulations governing IntraLATA Toll Service, including all amendments, revisions or successive issues thereof. McCloud Telephone Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either Company. Subject to the jurisdiction of the Oklahoma Corporation Commission, McCloud Telephone Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

At the option of the Company, Billed Number Screening will be furnished to control instances of fraud associated with billed to third number, station-to-station or person-to-person collect service or in response to a customer request.

The term "Billed Number Screening" denotes an arrangement whereby, at the time of call origination, billed to third number, station-to-station or person-to-person collect calls are screened for customer preauthorized or Company-directed non-acceptance.

INTERCITY SERVICES

**III. CONCURRENCE WITH PRIVATE LINE SERVICES TARIFF
FOR INTEREXCHANGE PRIVATE LINE SERVICES**

Unless otherwise provided for in the tariffs filed by the Company, McCloud Telephone Company concurs in the standard Intrastate Private Line Services Tariff rates which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service, as well as the rates, including all amendments, revisions or successive issues of such tariffs, and McCloud Telephone Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either company. Subject to the jurisdiction of the Oklahoma Corporation Commission, McCloud Telephone Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

INTERCITY SERVICES

**IV. CONCURRENCE WITH CONNECTING CARRIER'S WIDE AREA
TELECOMMUNICATIONS SERVICE TARIFFS**

Unless otherwise provided for in the tariffs filed by McCloud Telephone Company, McCloud Telephone Company concurs in the standard Wide Area Telecommunications Service Tariff which Southwestern Bell Telephone Company has on file with the Oklahoma Corporation Commission. This concurrence includes the rules and regulations governing each service as well as the rates, including all amendments, revisions or successive issues of such tariffs, and McCloud Telephone Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either company. Subject to the jurisdiction of the Oklahoma Corporation Commission, McCloud Telephone Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.

V. INTRASTATE ACCESS SERVICES TARIFF

McCloud Telephone Company is an issuing carrier of the Intrastate Access Services Tariff that is on file with the Oklahoma Corporation Commission for providing Switched Access, Special Access Services and other miscellaneous services within the State of Oklahoma. This issuing carrier statement includes the rates, charges, rules and regulations applicable for each service expressly listed in Section 6 of the tariff. McCloud Telephone Company makes itself subject to such rates, charges, rules and regulations until this issuing carrier status is revoked or canceled. McCloud Telephone Company expressly reserves the right to cancel this issuing carrier status when it appears that such cancellation is appropriate.

The provision of such services by McCloud Telephone Company as set forth in the Intrastate Access Services Tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

INTERCITY SERVICES

VI. OTHER RULES AND REGULATIONS

In addition to the rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 7, are also applicable to any service and facilities provided herein.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

I. APPLICATION OF TARIFF

The rules and regulations contained in this section apply to the service and facilities provided by the Company in the State of Oklahoma. These rules and regulations are in addition to those contained in the Switched and Special Access Service Tariff, Long Distance Message Telecommunications Service Tariff, the Wide Area Telecommunications Tariff and the Private Line Services and Channels Tariff. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the service or facilities furnished by the Company. Failure on the part of the customer to observe these rules and regulations after due notice of such failure, automatically gives the Company the right to discontinue service to that customer.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

A. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of other Companies in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.

B. This tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

C. Should there be any conflict between this tariff and the Rules and Regulations of the Oklahoma Corporation Commission (the Commission), the Commission's rules shall apply unless otherwise established by the courts.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

II. AVAILABILITY OF FACILITIES

The Company's obligation to furnish, or continue to furnish, telecommunications service is dependent upon its ability to obtain, retain, and maintain, without unreasonable expense, suitable rights of way and facilities, and to provide for the installation of those facilities required to furnish and maintain that service.

III. CUSTOMER SERVICE AND PROTECTION

This part of the Rules and Regulations Section of the tariff provides information to telephone consumers about: resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing, refusal of service, disconnection of service and cancellation of service. The rules set forth below summarize the contents of Rules 7 through 11 of the Rules and Regulations Governing and Regulating the Operation of Telephone Companies and Telecommunications in Oklahoma. Please refer to the Oklahoma Corporation Commission's Rules and Regulations for additional details concerning these provisions. A complete copy of the Commission's Rules and Regulations will be available for review upon request.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

A. Resolution of Disputes

Any customer or applicant for service who wishes to dispute any action or determination of the Company under the Commission's customer service rules shall be given an opportunity for a supervisory review by the Company. If the Company is unable to provide a supervisory review immediately after a customer requests one, the Company shall arrange a review at the earliest possible date. If the customer chooses not to participate in the review or fails to make arrangements for a review to take place within five days after requesting it, the Company may disconnect service under standard disconnect procedures. Any customer who is dissatisfied with the Company's review may file a complaint and/or request a hearing before the Oklahoma Corporation Commission.

B. Application for Service

1. Application for service, or requests from customers for additional service or changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term, which is one month unless specified otherwise. The Company may require application for service to be made in writing on its own forms and payment of a deposit.

Any change in rates, rules or regulations as allowed by Law or Order of the Commission modifies the terms of the contract to the extent of such change without further notice.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

B. Application for Service (Continued)

2. Installation of Service.

The Company shall strive to install service for new applicants as soon as possible in accordance with the Commission's Rules. If the Company cannot meet its objectives with regard to installation of new service, it shall inform the customer of the delay and whether interim service is available.

3. Record of Applications

The Company will maintain a complete record of all pending applications, showing the applicants' names and addresses, dates of application, dates of requested service, estimated dates of installation, types of services requested and reasons for any delay in installation.

4. Order of Precedence for Providing Service

When the Company's facilities are insufficient to provide service to all pending applicants for service, priority will be given to organizations involved with protecting the public health and welfare and then to residential premises without telephone service.

C. Refusal of Service

1. Compliance by Applicant

The Company may decline to serve an applicant until such applicant has complied with state and municipal regulations and the Company-approved rules and regulations on file with the Commission governing the service applied for or for the following reasons:

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

C. Refusal of Service (Continued)

1. Compliance by Applicant (Continued)

a. The applicant's installation or equipment is inadequate, hazardous or of such character that satisfactory service cannot be provided.

b. The applicant is indebted to any utility company for the same kind of service as that applied for. The Company shall not furnish service to an applicant who applies in the name of another person or legal entity or who uses a fictitious name or the name of another member of the same household for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished. However, in the event the applicant's indebtedness is in dispute, the applicant shall be served upon complying with the Company's tariff and the Rules and Regulation of the Commission including the deposit requirements stated in Paragraph F of this Section.

c. The applicant refuses to make a deposit if required under these rules.

2. Insufficient Grounds for Refusal to Serve

The Company shall not refuse service to a present customer or applicant under the following circumstances:

a. Delinquency in payment for service by a previous occupant of the premises to be served;

b. Failure to pay a bill to correct previous underbilling due to misapplication of rates;

c. Residence Service cannot be denied for failure to pay a bill for business service; nor can business service be denied for failure to pay a bill for residence service.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

D. Application of Business or Residence Rates

1. Business rates apply at the following locations:

a. In offices, stores, factories, and all other places of strictly business nature.

b. In boarding houses, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools, colleges, hospitals, libraries, churches, and other similar institutions, except as specified in paragraph 2 below.

c. At residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household or his guests, or parties calling him can be considered as more of a business than a residential nature. This fact might be indicated by some form of advertising, or when such business use is not typically characteristic of residential telephones usage and occurs during times when, in compliance with the law or established custom, business places are ordinarily closed.

d. At residential locations where the service is located in a shop, office or other place of business.

e. In college fraternity houses where the members lodge within the house.

f. At any location where the location and expected usage of telephone service at that location are indicative of a business, trade or profession.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

**D. Application of Business or Residence Rates
(Continued)**

2. Residence rates apply at the following locations:

a. In a private residence where business listings are not provided.

b. In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use and which are not advertised as a place of business.

c. In the place of residence of a clergyman, physician, nurse or other medical practitioner, provided the office is located in their residence and is not a part of an office building. In any such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

d. In a private stable or garage when strictly a part of a domestic establishment.

e. In churches where the service is not accessible for public use as in a clergyman's study.

f. In fire department dormitories or sleeping quarters where the telephone number is not published, and the telephone is not available for use by the general public.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

E. Advance Payments

When making application for service, the applicant may be required to pay at the time the application is accepted the service connection charge, if applicable, a deposit as provided in this tariff and the first months' charges for exchange service. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collecting practices as elsewhere provided in this tariff.

F. Deposits

The Company may require an applicant for service to establish satisfactory credit, but establishment of credit shall not relieve the customer from complying with rules for the prompt payment of bills. The Company has the option of requiring a deposit in cash, letter of credit or security agreement for the purpose of guaranteeing payment for services rendered.

1. Subject to the following conditions, a residential applicant shall not be required to pay a deposit:

a. If the residential applicant has been a customer of any telephone company in Oklahoma within the last two years and is not delinquent in payment of any such telephone service account and during the last twelve (12) consecutive months of service did not have more than one occasion in which a bill for such service was paid after becoming delinquent, did not present a dishonored check and never had service disconnected for nonpayment.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

F. Deposits (Continued)

1. Subject to the following conditions, a residential applicant shall not be required to pay a deposit:
(Continued)

b. If the residential applicant furnishes in writing a satisfactory guarantee for the amount of the required deposit to secure payment of bills for the service required.

1) Unless otherwise agreed to by the guarantor, the guarantee shall be for the amount of deposit the Company would normally require on the applicant's account. The amount of guarantee shall be clearly indicated on any documents or letters of guarantee signed by the guarantor.

2) When the customer has paid bills for service for 12 consecutive billings without having service disconnected for nonpayment of bills and without having more than two occasions in which a bill was delinquent, and did not present a dishonored check and when the customer is not delinquent in payment of current bills, the Company shall void and return to the guarantor any documents or letters of guarantee placed with the Company.

2. The Company may require an initial deposit from business customers if the credit of an applicant for service has not been established satisfactorily to the Company.

3. The Company may require new or additional collateral from existing residential or business customers when the customer has within a twelve month period been delinquent on more than two occasions or has presented a dishonored check.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

F. Deposits (Continued)

4. Reestablishment of Credit

The Company may require an applicant for service who previously has been a customer of the Company and whose service has been discontinued for nonpayment of bills to pay all amounts due the Company and reestablish credit before providing service to that customer.

5. Amount of Deposit

The required deposit shall not exceed an amount equivalent to two months' local exchange charges or one month's local exchange charges when billed in advance and/or two months' charges of interexchange carriers where the Company provides billing for interexchange carriers. The deposit may be based on actual or anticipated usage.

6. Interest on Deposits

The Company shall pay interest on deposits according to an annual rate established by the Commission. The Company shall not pay interest on deposits held for less than six months or after discontinuance of service.

a. The Company may pay interest or credit the customer's bill on an annual basis.

b. The deposit shall earn interest from the date paid and shall cease to accrue interest on the date it is returned or credited to the customer's account upon termination of service. However, if the Company refunds the deposit within 30 days of receipt, no interest payment is required.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

F. Deposits (Continued)

7. Refund of Deposits

a. If service is not connected or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be required unless in accordance with these rules.

b. When the customer has paid bills for service for twelve (12) consecutive residential billings or for twenty-four (24) consecutive business billings without having service disconnected for nonpayment and without having more than two occasions on which a bill was delinquent, and has not presented a dishonored check, and when the customer is not delinquent in the payment of current bills, the Company shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of a credit to the customer's bill or void the guarantee. If the customer does not meet these refund criteria, the deposit and interest may be retained.

G. Billing and Payment For Service

1. The customer is responsible for payment of all charges for services furnished him, including charges for service originated or accepted at his access line. In addition, the customer is responsible for any charges which may be applicable to a guarantee of deposit as provided above.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

G. Billing and Payment For Service (Continued)

2. Disputed Bills.

In the event of a dispute between a customer and the Company over any bill for telecommunications service, the Company shall make an appropriate investigation and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the Corporation Commission's complaint procedures.

When a complaint has been made with the Commission, the Company will forgo disconnect procedures on account of nonpayment of any disputed charges pending Commission investigation. The customer is required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service.

3. The customer shall pay all charges for service monthly. Payment is due upon receipt and is past due twelve (12) days after the date of mailing. If the bill is not paid by the past due date, the Company may begin disconnect procedures in accordance with the Commission's Rules and Regulations.

4. A one-time penalty, not less than a minimum of five dollars (\$5) and not to exceed a maximum of ten (10) percent may be applied to delinquent bills. The penalty may not be applied to any balance to which the penalty was applied in a previous billing and shall only apply on undisputed amounts or if the dispute is resolved in favor of the Company.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

G. Billing and Payment For Service (Continued)

5. Adjustments of Charges for Service Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer, and remains out of order for 24 consecutive hours or longer after the customer reports to the Company that the service is out of order, and after access to the premises is made available, the Company shall adjust the customer's bill upon request. The adjustment shall be equal to a pro-rata part of local service charges for the first 24 hour period of service interruption and for each succeeding 24 hour period or fraction thereof. The maximum credit during a single billing period shall not exceed the amount of local service charges for that period. There shall not be any adjustment for message units or long distance charges. The refund may be credited on the customer's next bill for service, and the Company shall have no further liability for service interruptions.

H. Discontinuance of Service

1. Discontinuance with notice.

The Company may disconnect telephone service for the reasons stated below after providing at least five (5) days written notice to the customer at his listed address or premises where service is rendered. Notice is considered given to the customer two (2) days after mailing. Service may be disconnected after notice for any of the following reasons:

a. Failure to pay a past due account for telephone service;

b. Violations of or noncompliance with any provision of law or the Commission's or the Company's rules and regulations;

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

H. Discontinuance of Service (Continued)

1. Discontinuance with notice. (Continued)

c. Improper use of telephone service or use of service in a manner which interferes with the service of others;

d. Operation or connection of customer provided equipment or facilities which are not in accordance with the standards and provisions of this tariff;

e. Failure to comply with the Company's requirement for deposits as specified in Paragraph III. F. preceding.

f. Refusal to permit the Company reasonable access to its facilities for recovery, maintenance and inspection.

2. The Company will disconnect service after notice as provided in paragraph H.1. for reasons other than nonpayment of a past due account or security deposit only upon order of the Commission.

3. A notice of disconnection shall contain the customer's name, address and telephone number, a statement of the reason for the proposed disconnection, the proposed date of disconnection, the Company's number for telephone inquiries, the approved charges for reconnection, and other information as required by the Commission.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

H. Discontinuance of Service (Continued)

4. Telephone service may be disconnected without notice under any of the following conditions:

a. A dangerous condition exists, or is likely to exist, or service is used in a manner which creates a danger to the Company, its property or to other customers;

b. Service is connected without authority by a person who has not applied for service or who has reconnected service without authority;

c. Tampering with the Company's equipment or facilities.

5. The Company may not disconnect service for either of the following reasons:

a. Delinquency in payment for service by a previous occupant of the premises;

b. Failure to pay charges arising from an underbilling caused by any misapplication of rates, except and unless the misapplication occurred in the 60 days prior to the current billing.

6. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day when Company personnel are not available to arbitrate disputes, make collections and reconnect service.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

H. Discontinuance of Service (Continued)

7. Collection costs.

The customer is responsible for all collection costs, including attorneys' fees, incurred by the Company as a result of any breach of contract by the customer.

8. Disputes.

In the event of a dispute between a customer and the Company concerning discontinuance of service, the Company or the customer may file a complaint and/or request a hearing before the Commission.

I. Reconnection of Service

The Company is not required to reconnect telephone service which has been refused or disconnected in accordance with these rules except by written order of the Commission and under the terms and conditions specified in the Commission order.

When service has been disconnected in accordance with these rules, the customer is required to pay all charges due the Company, including the charges for reconnection of service as provided in Section 2, Service Charges, before reconnection is made.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

J. Cancellation of Application For Basic Service

When the customer cancels an application for local exchange service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

When installation of service has been started prior to the cancellation, a minimum cancellation charge equal to the service charges shall apply.

Where special construction has been started prior to the cancellation, a charge equal to the cost incurred by the Company in the special construction, less net salvage, applies. Installation or special construction for a customer is considered to have started when the Company incurs any expense in connection with the installation which would not otherwise have been incurred.

The Company will comply with the requirements and rules of the Rural Electrification Administration in all cases.

K. Termination of Service

The customer may terminate service prior to the expiration of the initial contract period after giving notice to the Company, and after payment of the termination charges given below, in addition to all charges due for service which has been furnished.

1. In the case of service for which the initial contract period is one month, the charges are due for the balance of the initial month.

2. Service may be terminated after the expiration of the initial contract period after notifying the Company and payment of charges due to the date of termination of the service as provided elsewhere in this tariff.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES

A. Use of Service

1. Customer telephone service, as distinguished from public pay telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing on the customer's premises, except as the use of customer service may be extended to guests of a hotel or motel. The Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public character. When the service is so located that the public in general or patrons of the customer may make use of it, customer service may be installed, provided the service is located so that it is not accessible for public use.

2. The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage, or that of any of his authorized users.

3. Local residence exchange service may not be resold or used to provide access to resold or shared customer premises equipment. Local business exchange service may not be resold or used to provide access to resold or shared customer premises key or switching equipment, intraLATA Long Distance Message Telecommunications Service and intraLATA Wide Area Telecommunications Service. Shared tenant services may be provided only through use of partitioned shared customer premises equipment (partitioned switch) unless the Company agrees to make an exception to this rule in the case of a not-for-profit organization or government agency.

4. Transmitting Messages - The Company does not transmit messages but offers the use of its facilities for communications between its customers.

5. Use of Lines of Other Companies - When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the Connecting Company.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

A. Use of Service (Continued)

6. Unauthorized Attachments or Connections - No equipment, accessory, apparatus, circuit or device shall be attached to or connected with Company facilities except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections. The customer is responsible for the cost of all labor, material and equipment necessary to repair or replace all Company equipment and facilities damaged as a result of the unauthorized connection and all other costs necessary to correct service where there is no equipment damage, including incidents where service is reconnected without authority. The customer shall also be responsible for each service call caused by the use of such attachments or connections.

7. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a device to interconnect any Company-owned line or channel with any other communications line or channel of the Company or of any other person.

8. Use of Automatic Dial Announcing Devices

a. An automatic dial announcing device is any automatic equipment used for telephone solicitation or collection that:

1) is capable of storing numbers to be called, or has a random or sequential number generator capable of producing numbers to be called; and

2) is capable, alone or in conjunction with other equipment, of conveying a prerecorded or synthesized voice message to the number called.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

A. Use of Service (Continued)

**8. Use of Automatic Dial Announcing Devices
(Continued)**

b. The following requirements are imposed on the user of an automatic dial announcing device:

1) The user shall obtain a permit from the Commission and give a copy of such permit, as written notice specifying the type of device to be connected, to the Company.

2) The device is not used for random number dialing or to dial numbers by successively increasing or decreasing integers;

3) The message conveyed by the device, or a message delivered by a human, states the nature of the call and the name, address, and call-back telephone number of the person, company, or organization making the call;

4) The device disconnects from the called person's line not later than 10 seconds after the called person hangs up;

5) No calls shall be made to emergency telephone numbers of hospitals, fire departments, law enforcements offices or other emergency services;

6) For calls terminating in the State of Oklahoma, the device is not to be used to make a call:

i. On a Sunday before 1:30 p.m. or after 9 p.m., or before 9 a.m. or after 9 p.m. on a weekday or a Saturday, when the device is used for solicitation; or

ii. At any hour that collection calls would be prohibited under the Federal Fair Debt Collection Practices Act, 15 United States Code, Section 801 et seq., when the device is used for collection purposes.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

A. Use of Service (Continued)

**8. Use of Automatic Dial Announcing Devices
(Continued)**

c. Disconnection.

The Company may disconnect or refuse to connect service to a person using or intending to use an automatic dial announcing device if it determines that the device is not capable of disconnecting from a called party's line as required in this section or that the device would cause or is causing network harm. The Company shall disconnect service to the person on a determination by the Commission or a court that the person is violating this section, and may reconnect service to the person only on a determination by the Commission that the person will comply with this section. The Company shall give written notice, by mailing or hand delivery, if practicable, to the person using the device of its intent to disconnect service not later than the third day before the date of the disconnection, except that if the device is causing network congestion or blockage, the notice may be given by telephone or hand delivery, if practicable, on the day before the date of disconnection.

d. Exception.

These provisions do not apply to the use of an automatic dial announcing device to call a person who has given the caller written permission to be called by an automatic dial announcing device. However, the Company may disconnect service to a person using the device if it is causing harm to the network.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

B. Obligations of Customers

1. Alterations - The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities, and the customer agrees to pay the Company's current costs for such changes.

2. Use of Commercial Power - Unless specifically provided otherwise in this tariff, when commercial power is used for the operation of customer provided premises equipment, the customer provides the necessary power wiring, power outlets and commercial power and assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.

C. Rights of the Company

1. Work Performed on an Overtime Basis - The charges specified in this tariff do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge, based on the additional costs involved, applies.

2. Work Interruption - The charges specified in this tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge, based on the additional costs involved, applies.

3. Ownership - Any facilities on the customer's premises furnished by the Company shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, terminating, inspecting, maintaining or repairing service, and making collections from pay telephones.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

C. Rights of the Company (Continued)

4. Impairment of Telephone Service - When the general telephone service to the public is impaired by a customer's use of telephone service, or service directly incident thereto, the Company shall have the right to require the customer to contract with the Company for such additional facilities as may be necessary in the Company's judgment to remove the cause of said impairment, or if the customer refuses this requirement or will not remedy the situation, to discontinue service completely.

5. Abandonment of Telephone Service - The Company may discontinue service which has been abandoned.

6. Abuse of Telephone Service - After giving the customer a reasonable opportunity to remedy the situation and after giving proper notice, the Company may discontinue service which is used:

a. In such a way that interferes with the service of other telephone users;

b. For any purpose other than as a means of communication;

c. To communicate profane or obscene language;

d. For a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another;

e. In any fraudulent or unlawful manner; or

f. In manner which violates any of the Company's lawful regulations.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

C. Rights of the Company (Continued)

6. Abuse of Telephone Service - After giving the customer a reasonable opportunity to remedy the situation and after giving proper notice, the Company may discontinue service which is used: (Continued)

g. To obtain a customer's listed name, address or telephone number from Directory Assistance for any purpose other than to facilitate the making of a telephone call.

7. Telephone Directories - The Company normally publishes telephone white pages directories annually.

a. Distribution - The Company distributes to its customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge if the Company agrees that such provisions will make the customer's use of telephone service more efficient. Other directories will be furnished at the Company's discretion at a reasonable rate.

b. Ownership - Directories regularly furnished to customers are the property of the Company and are to be returned to the Company upon request. Directories are loaned to customers to assist in the use of telephone service and must not be defaced or mutilated.

c. Errors - In the event of an error in a listed number or a number change initiated by the Company, provided central office equipment permits, the Company shall intercept all calls to a listed number which is no longer in service until the next directory is published and provide the correct listing and number at the customer's request.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

C. Rights of the Company (Continued)

8. Telephone Numbers - The Company reserves the right to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, as reasonably appropriate in the conduct of its business. The customer has no property right in any number or central office designation assigned by the Company.

In the case of a number change initiated by the Company at the customer's request, the Company shall intercept all calls to the former number and provide callers with the new number until the next directory is published unless reassignment of the number is necessary.

D. Liability of the Company

1. Given the customer's exclusive control of his communications over Company-provided facilities, and of the other uses for which Company facilities may be furnished, and because errors incident to the service and the use of facilities are unavoidable, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein.

2. The Company's failure to provide or maintain facilities under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's control, subject to the interruption allowance provisions by this tariff.

3. Defacement of Premises - No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the sole negligence of the Company or its employees.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

D. Liability of the Company (Continued)

4. Errors - The Company's liability, if any, for any claim or suit, by a customer or any others, for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.

5. Interruptions of Service - No allowance for interruption of service will be made for any period in which such service interruption is caused by malfunction or failure of customer-owned equipment. In other cases when a customer's service is interrupted by other than the negligence or willful act of the customer, please refer to the provisions in Part III, Paragraph G.5 of this Section.

6. Indemnification - With respect to any allegation of liability on the Company's part for any claim or suit by a customer or by any others, the customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from:

a. The use, placement or presence of the Telephone Company's facilities on the customer's premises or,

b. The use of customer-provided premises equipment, voltages or currents transmitted over the Company's facilities caused by customer-provided premises equipment.

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

D. Liability of the Company (Continued)

6. Indemnification - (Continued)

Further, the customer indemnifies and saves harmless the Company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the Company's facilities or the use thereof by the customer; against claims for infringement of patents arising from, combining with or using in connection with, facilities furnished by the Company and apparatus, equipment, and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Company.

7. Liability - The Company's liability, with respect to any claim or suit by a customer or any others for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring during the provision of telephone service, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or joint user, or which arise from the use of customer-provided premises equipment shall not result in the imposition of any liability whatsoever upon the Company.

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GLOSSARY

ACCESS LINE

A central office line which provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1), on whose premises a station of the private line service is located or (2), who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

GLOSSARY

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

BUSINESS SERVICE

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area".

CANCELLATION CHARGES

A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

GLOSSARY

CENTRAL OFFICE AREA

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Company.

CENTRAL OFFICE BUILDING

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

CENTRAL OFFICE LINE

See Access Line.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not be means of a single physical facility or route.

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

(a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

(b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

CLASS OF SERVICE

A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat or message rate).

COMMISSION

The Oklahoma Corporation Commission.

GLOSSARY

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to exchange telecommunication service, of 2-way communication.

COMPANY

As used in this tariff, Company is synonymous with McCloud Telephone Company.

CONDUIT

A tubular runway for cable facilities.

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

CONNECTION CHARGE

See Service Charge.

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Local Exchange Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

GLOSSARY

CONTRACT

The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

CONTRACT PERIOD

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipments under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

GLOSSARY

CUSTOMER TROUBLE REPORT

Any oral or written report from a customer or user of telecommunications service received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though it may duplicate each telephone reported in trouble when several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATIION POINT

The point of separation between customer provided and regulated Telephone Company facilities.

DETACHED ACCESS LINE

An additional circuit connected to an access line either directly or through a switching device which uses Company facilities.

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communication path.

DIRECTORY

A book which alphabetically lists each telephone customer with his address and telephone number.

GLOSSARY

DIRECTORY ASSISTANCE SERVICE

A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement made at the request of the customer or initiated by the Company for violation of tariff regulations by the customer, for a permanent interruption of telephone service. A "final" bill would be rendered showing moneys owned to the Company as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

ENTRANCE FACILITIES

Facilities extending from the point entrance on private property to the premises on which service is furnished.

EXCHANGE

A unit established by the Company for the administration of telecommunications service in a specified area for which a separate local rate schedule is provided. The area usually embraces a city, town, or village its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

GLOSSARY

EXCHANGE ACCESS LINES

See Access Line.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE LINE

Any circuit connecting an exchange access line with a central office.

EXCHANGE SERVICE

Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local Exchange Tariff.

(a) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

(b) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.

(c) Public Telephone Service: An exchange access line equipped with an instrument designed and placed for use by the public in general at locations chosen or accepted by the Company.

EXCHANGE SERVICE AREA

The area within which the Company furnishes complete local telephone service at the applicable exchange rates for that area.

GLOSSARY

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Oklahoma Corporation Commission.

FAMILY

A group of two or more persons related by blood, marriage or adoption and/or residing together. A primary family consists of the head of a household and all (one or more) other persons in the household related to the head. A secondary family comprises two or more persons such as guests, lodgers, or resident employees and their relatives, living in a household or quasi-household (other than the negligible number or such groups among inmates or institutions) and related to each other.

FLAT RATE SERVICE

A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use,

FOREIGN EXCHANGE SERVICE

Exchange Service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary Local Exchange Service.

GLOSSARY

GRANDFATHERED COMMUNICATIONS SYSTEMS

All communications systems (including their equipment, premises wiring and protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS

All lawful connections via Company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT

All connections via Company-provided connecting arrangements of customer-provided terminal equipment lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

GLOSSARY

GRANDFATHERED TERMINAL EQUIPMENT

All terminal equipment (including protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

HARM

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

HOUSEHOLD

A Household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A Household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also the lodgers and employees, if any, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

GLOSSARY

INITIAL NONRECURRING CHARGE

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided.

INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to Service Connection Charges.

INTERCEPT SERVICE

A service arrangement provided by the Company whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party is informed by an operator or by a recording that the called telephone number has been disconnected, or discontinued, or changed to another number, or that calls are received by another telephone.

INTEREXCHANGE PRIVATE LINE

A communication path between two or more exchanges, and not connected for exchange telephone service.

INTERFACE

(a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.

(b) The point of interconnection between Company equipment and communications facilities on the premises of the Customer. Also referred to as Demarcation Point.

GLOSSARY

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

INTERLATA

Long Distance Message Telecommunications Service where point locations are in a different Local Access and Transport Area (LATA).

INTRALATA

Long Distance Message Telecommunications Service where service point locations are within the same Local Access and Transport Area (LATA).

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "Primary Terminations" in the same exchange.

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

JACK

A modular outlet designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

KEY EQUIPMENT

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the customer's system.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

GLOSSARY

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the housing.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

LABELING

Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

LINE

See Access Line.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common social economic and miscellaneous purposes.

LOCAL CALLING AREA

See Local Service Area.

LOCAL CHANNEL

Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

GLOSSARY

LOCAL EXCHANGE SERVICE

Provides for telephone communication within the local service area in accordance with the provisions of the Local Exchange Tariff, including the use of exchange facilities required to establish connection between exchange access line.

LOCAL MESSAGE

A communication between two exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

GLOSSARY

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Facilities furnished by means of wire, radio or a combination thereof for telecommunications between access lines in different local service areas in accordance with the regulations and system of charges specified by the Company. The toll service charges specified are in payment for all service furnished between the calling and called access lines.

MAINTENANCE OF SERVICE CHARGE

A charge made by the Company when a service difficulty or trouble report results from customer-provided equipment or facilities.

MESSAGE

A communication between two exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

GLOSSARY

MODULAR OUTLET

See Jack.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provisions of network control signaling.

NETWORK INTERFACE

See Interface.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NORMAL CENTRAL OFFICE

See Serving Central Office.

GLOSSARY

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premises.

OTHER COMMON CARRIER (OCC)

This term denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

OTHER COMMON CARRIER TERMINAL LOCATION

A discrete operational and equipment location of the OCC from which the OCC furnishes and administers common carrier communications services to its patrons.

OUTLET

See Jack.

PAY TELEPHONE

See "Public Telephone".

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISES

The same premises consists of:

(a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.

(b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.

GLOSSARY

PREMISES (Continued)

(c) the continuous property operated as a single farm whether or not intersected by a public road. In connection with inside moves, the same premises consists of the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Telephone Company's premises protector. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

PRIMARY TERMINATION

Applied to channels which extend beyond the continuous property of a customer or the confines of a single building housing the premises of more than one customer. Also, denotes the first termination of such a channel at a station or PBX on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "Primary Termination." For purpose of this definition, the location of a "Primary Termination" for channel services associated with "Switching System Services" is considered to be at the "Switching System Services" serving central office. When the "Switching System Services" serving central office is not in the same exchange as the main location, the "Mileage Service Area" center for the main location will be used in lieu of the "Switching System Services" serving central office.

GLOSSARY

PRINCIPAL CENTRAL OFFICE

Refers to the central office in a single office exchange or to that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and interexchange channel mileages.

PRIVATE BRANCH EXCHANGE (PBX)

An arrangement of equipment situated on a customer's premises, consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The PBX provides for intercommunications between these telephones for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a Private Branch Exchange System with a central office for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PRIVATE LINE SERVICE

The channels furnished to a customer for communication between specified locations.

PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

PUBLIC TELEPHONE

An exchange access line with instrument installed at the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

GLOSSARY

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of the FCC Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the FCC Rules and Regulations.

RESIDENCE EXCHANGE ACCESS LINE

An exchange access line used to provide exchange telephone service to a residence customer.

RESIDENTIAL SERVICE

Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes.

ROTARY DIAL SERVICE

A service arrangement whereby calls are originated through the use of a telephone equipped with a rotary dial instead of push-button keys.

GLOSSARY

ROTARY LINE SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

SAME BUILDING

See Building.

SERVICE CALL

A visit to a customer's premises in connection with a service difficulty. See also Maintenance of Service Charge.

SERVICE CHARGES

A nonrecurring charge applying to the provisions of telephone service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided.

GLOSSARY

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

STATION EQUIPMENT

Customer-owned equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

STATION INSTRUMENT

A telephone set including the cord.

SUPERSEDURE OF SERVICE

The immediate assumption of service provided to a customer discontinuing service by a qualified applicant who is to take the service at the same premises. Supersedure of service is predicated upon the customer and the applicant giving written notice to the Company and the payment of outstanding charges against the service.

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

GLOSSARY

TARIFF

The schedule of the Company containing all rates, and charges stated separately by type or kind of service and the customer class, and the rules and regulations of the Cooperative stated separately by type or kind of service and the customer class as filed with the Oklahoma Corporation Commission.

TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this tariff.

TELEPHONE COMPANY

See Company.

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation".

TELEPHONE OR TELECOMMUNICATIONS NETWORK

The local telephone exchange and long distance message telecommunications facilities, or network; both inter and intrastate.

TEMPORARY DISCONNECTION

See Suspension of Service.

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

GLOSSARY

TERMINAL EQUIPMENT ACCESSORIES

Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the telecommunications system of the Company are connected either electrically, acoustically or inductively.

TERMINATION AGREEMENT

An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company under its regulations concerning cancellation for cause.

TOLL MESSAGE

A communication between two exchange access lines, the called access line being outside of the local or service area of the access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

GLOSSARY

TOLL SERVICE

That part of the total telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

TONE DIALING SERVICE

A classification of exchange service furnished from certain central offices, whereby calls are originated through the use of tone dial instruments in lieu of a rotary dial instrument.

TRUNK

A telephone communication path connecting a central office and customer premises equipment, used in the establishment of end-to-end service.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WATS

See "Wide Area Telecommunications Service".

WIDE AREA TELECOMMUNICATIONS SERVICE

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls.

SYMBOLS FOR TARIFF CHANGES

SYMBOLS FOR TARIFF CHANGES

The following symbols are used in the right-hand margin to denote changes or revisions made on each page:

Tariff Symbols:

- (AT) Indicates addition to text.
- (C) Indicates a correction.
- (CP) Indicates a change in practice.
- (CR) Indicates a change in rate.
- (CT) Indicates a change in text.
- (DR) Indicates discontinued rate.
- (FC) Indicates a change in format lettering or numbering.
- (MT) Indicates a moved text.
- (NR) Indicates new rate.
- (RT) Indicates removal of text.

In addition to symbols for changes, each changed provisions in the tariff shall contain a vertical line which clearly shows the exact number of lines being changed.

BUNDLED OPTIONAL SERVICE OFFERINGS

I. GENERAL

- A. The Company may offer bundled/package service offerings to new and existing residential and business customers. The bundled/package service offerings shall include residential or business local exchange access service and one or more of the following:
1. one or more of the optional services listed in Section 5 of the Company's tariff - Custom Calling services and CLASS services.
 2. long distance services offered by an affiliate or non-affiliate of the Company;
 3. other services not regulated by the Commission that are offered by the Company, an affiliate or non-affiliate of the Company, including but not limited to video and internet services.
- B. To be eligible to subscribe to such bundled offerings the customer must subscribe to business and/or residential local exchange access service from the Company.

II. RATES FOR BUNDLED OPTIONAL SERVICE OFFERINGS

- A. The minimum rate for each bundle or package of services offered under this section shall be the tariffed rate for residential or business local exchange service set forth in Section 1 of the Company's tariff, plus at least twenty-five percent (25%) of the tariffed rate for each of the other regulated services tariffed by the Company set forth in Section 5 that are included in such bundle or package of services.

(1) Bundled Service Packages submitted under this tariff section shall become effective on date stated on the bundled description form, which shall not be dated earlier than the date the bundled description form is provided to the Director of the Public Utility Division.

APPROVED

JUL 26 2007

**DIRECTOR OF
PUBLIC UTILITIES**